Date: 02/13/2018

Subject:  \*DTC\* - Technology Update 02/13/2018

Contact: Collin Bonner, [Bonner\_C@cde.state.co.us](mailto:Bonner_C@cde.state.co.us)

Dear District Technology Coordinator:

This technology update contains information related to the following topics:

* CMAS: 2018 DTC TestNav Troubleshooting and Support Webinar
* CMAS: TestNav Requires iOS 11.2.5 Update for Secure Testing
* CMAS: TestNav added support for Chrome OS 64

**2018 DTC TestNav Troubleshooting and Support Webinar**

The DTC TestNav troubleshooting and support webinar is a voluntary training and is not required. It is designed to help technical staff support test administrators during a CMAS online administration using Pearson software. This training will cover common errors, TestNav’s Early Warning System triggers, and locating and reading student log files. Additionally, the webinar will cover some case studies with example troubleshooting scenarios.

The webinar will be offered on **Tuesday, February 27th from 1:30 PM to 3:30 PM**.

CDE asks that districts make arrangements to share one connection per district if they wish to have multiple participants. This will help CDE ensure that the 200 participant session limit is not exceeded. A recording will be made available for individuals who are unable to attend the live session.

Once CDE has confirmed your registration for the 2018 DTC TestNav Troubleshooting and Support Webinar, you will receive an email confirmation with a web link, phone number, and complete instructions on how to join the webinar.

Please follow the link <https://www.surveymonkey.com/r/3NW2RQV> to register.

**TestNav Requires iOS 11.2.5 Update for Secure Testing**

Apple recently released iOS 11.2.5 with the latest fixes and important updates that address a test security issue with iOS versions 11 - 11.2.2.

Pearson requires iOS 11.2.5 as the minimum version for customers testing on iOS 11.

Customers using iOS 11 should update all iPads to iOS 11.2.5.

**CMAS: TestNav added support for Chrome OS 64**

Pearson has added support for Chrome OS 64.

Previous CDE Technology updates can be viewed at <http://www.cde.state.co.us/assessment/announcements>.

If you have any questions, please contact Collin Bonner at [Bonner\_C@cde.state.co.us](mailto:Bonner_C@cde.state.co.us).

Thank you,

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