

# The Five Whys: Root Cause Identification

For each explanation, ask the question “Why?” and answer, “Because \_\_\_\_.” Repeat this five times, asking why of whatever the “because” answer is. Stop asking “Why?” when you reach consensus on the root cause of the issue.

Explanation

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1. *Why?*

Because:

4. *Why?*

Because:

2. *Why?*

Because:

5. *Why?*

Because:

3. *Why?*

Because: