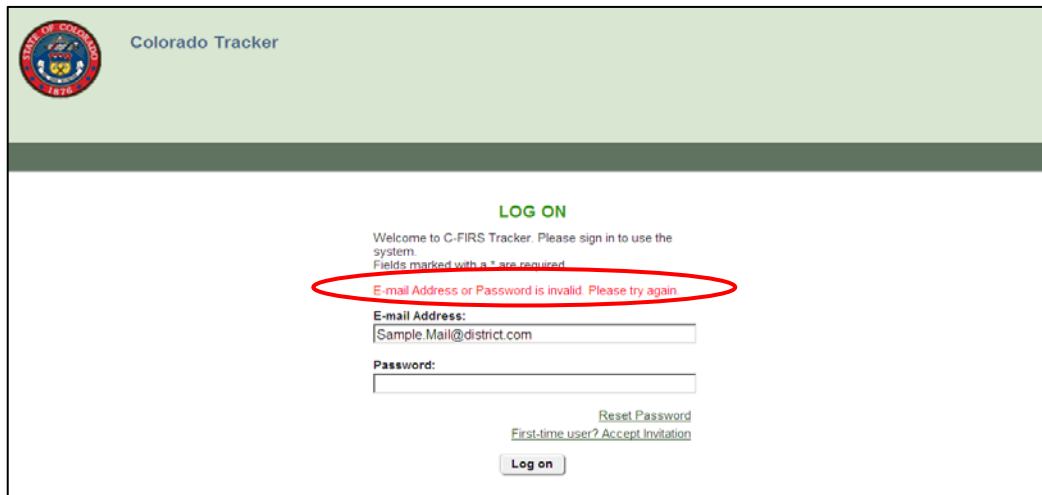


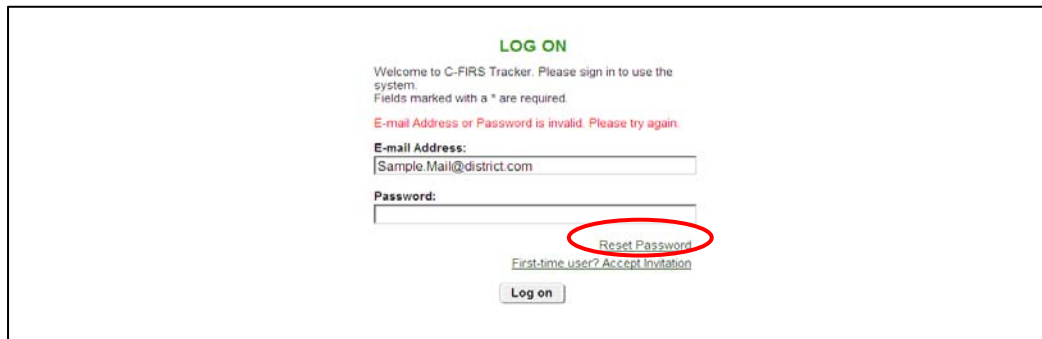
How to Reset Your Tracker Password

If you get the following error message, make sure that you have correctly typed your e-mail address and password. And press the **Log on** button again.



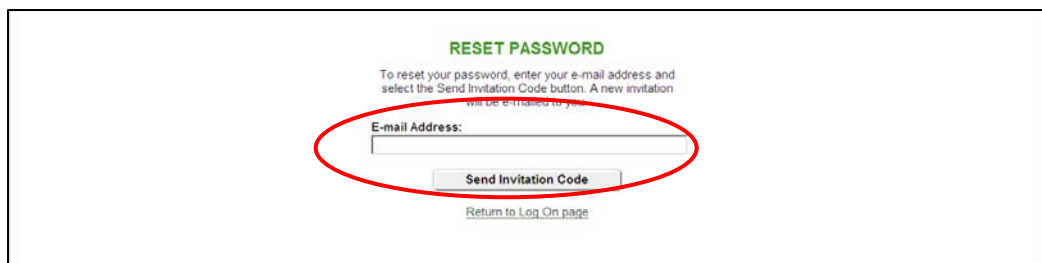
The screenshot shows the 'Colorado Tracker' login page. At the top left is the state seal of Colorado. The page title is 'Colorado Tracker'. Below the header, the text 'LOG ON' is centered. A welcome message reads: 'Welcome to C-FIRS Tracker. Please sign in to use the system. Fields marked with a * are required.' Below this, an error message is displayed in red text: 'E-mail Address or Password is invalid. Please try again.' This message is circled in red. The login form consists of two fields: 'E-mail Address:' with the value 'Sample.Mail@district.com' and 'Password:'. Below the fields are links for 'Reset Password' and 'First-time user? Accept Invitation'. At the bottom is a 'Log on' button.

If you get the same error message, click the **Reset Password** link.



This screenshot is identical to the previous one, showing the login page with the error message. In this version, the 'Reset Password' link is circled in red.

Enter your **E-mail address** and press the **Send Invitation Code** button.



The screenshot shows the 'RESET PASSWORD' page. The title 'RESET PASSWORD' is centered. The instructions read: 'To reset your password, enter your e-mail address and select the Send Invitation Code button. A new invitation will be e-mailed to you.' Below this, there is an 'E-mail Address:' field, which is circled in red. Below the field is a 'Send Invitation Code' button. At the bottom is a link that says 'Return to Log On page'.

You will receive an automated e-mail from “No reply” within 20 minutes.

If you do not see one, check your Junk Mail folder.

Open the new e-mail invitation and follow the instructions.