# **CCR&R Data**







**Prepared for** ECCLA TA Day: Data, Data, Data June 19, 2009

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### **Child Care Data**

Qualistar Early Learning is the managing network office of Child Care Resource and Referral (CCR&R) in Colorado.

Qualistar and the CCR&Rs have data about child care

- Supply
- DemandQuality



### **CCR&R Data**

- What data exists?
- How is it collected and maintained?
- How can it be accessed and used?
- What data don't we have?
- What limitations are there on the data we do have?

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### **NACCRRA**ware

"NW" is a web-based information management system developed by NACCRRA.

CCR&Rs use NW to collect data on:

- ✓ All licensed (& some unlicensed) child care programs
- ✓ Child care referral clients
- ✓ "Community"

\*The primary reason for this data collection is to help families find care.



### Qualistar's Role in CCR&R Data

- ✓ Standardized fields
- ✓ Training & TA
- ✓ Ongoing quality assurance checks
- ✓ State level data analysis and reporting

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### **NW Data: Child Care Facilities**

**General:** Contact info, capacity, age range, languages, transportation.

**Shifts:** Days/hours of operation, year schedule, full/part time, rates.

**Attributes:** Qualistar Rating, accreditation, auspice, environment, philosophy, CCCAP, education, experience.

**Specifics:** Benefits, wages. (Soon to include number of staff.)

Action Log: Record of contact.



### **NW Data: Referral Clients**

General: Contact info.

**Children:** Gender, age, when care is needed, type of care desired, language, special needs, extra care services needed.

**Statistics:** Client's age, relation to children, employment, income, family size, referred by, reason for seeking.

**Referrals:** Tracks referrals generated.

Action Log: Record of contact.

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# **NW Data: Community**

Can be used to track:

Participation in EC system building activities

- Contact info and contacts w/ system partners
- Data requests received
- TA requests from providers
- License exempt providers/Prelicensing support
- Referrals made to other community services



### **How is Data Collected?**

CCR&Rs are solely responsible for their NW data.

#### **Facilities:**

- •Full updates twice a year
- •Whenever the provider contacts the CCR&R
- •Some paper, some phone
- •Monthly checks against Licensing database

Clients: At time of referral

**Community:** Varies

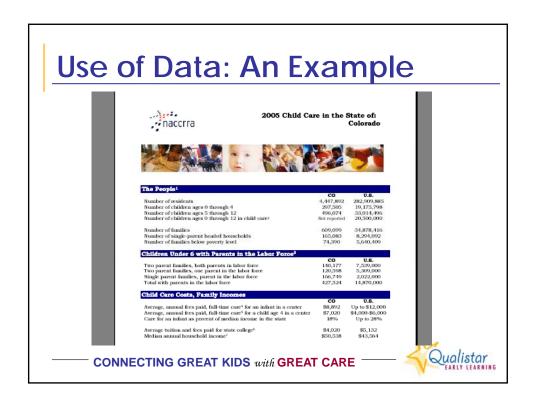
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### How is the Data Used?

- •To help connect families with care
- •To inform CCR&R work
- •To influence community planning
- •To influence public policy





#### Use of Data: An Example Market Rate Survey (Note: 2007) 2-6 Years Range 75th Percentile Mode 0-2 Years Average Median Range 75th Percentile Mode Average Median Range ARCHULETA \$120.00 \$120.00 120.00 - 120.00 \$117.75 \$122.50 95.00 - 132.50 \$107.50 \$107.50 100.00 - 115.00 \$116.82 \$115.00 95.00 - 160.00 \$125.00 CHEYENNE CLEAR CREEK \$150.00 31.00 - 210.00 115.00 - 250.00 \$150.00 19 SACC 20 ELBERT \$125.30 \$135.00 17.00 - 207.50 \$141.79 \$145.00 23.00 - 225.00 \$120.98 \$130.00 14.00 - 200.00 \$131.26 \$125.00 23.00 - 200.00 Qualistar CONNECTING GREAT KIDS with GREAT CARE

## **Local NW Configurations**

Examples of data fields that are not standardized by Qualistar and are being used locally:

#### Client:

Current care type, reason for leaving

Whether client of other related program **Facility**:

Training needs

Participation in local QI initiatives

\*You can work with your CCR&R to configure fields to capture desired data.

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### Other CCR&R/Qualistar Data

Qualistar Rating Data

5 rating components

Data from Other Programs/Initiatives

T.E.A.C.H., Boettcher Capital Grants

•Standardized Report on Qualistar's web site

Rating, Referral and Capacity info monthly by County, Service Delivery Area, State



### **CCR&R Data Limitations**

### NW has limited functionality

- NACCRRA limits on configurations
- Technological capabilities

Because of these limitations, the pulling and analyzing of NACCRRAware data is complex.

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### **CCR&R Data Limitations**

### NW data is "clunky" to work with.

- Data doesn't export as a clean flat file.
- NW doesn't have bells and whistles to make charts, graphs, etc.

#### NW is not an historical database.

Cannot compare data over time.



### **CCR&R Data Limitations** (cont'd)

# NW data doesn't always mean what you think it means.

 Ex: CCCAP, age group categories, FCC capacity, licensed vs desired capacity

# NW data is never truly 100% complete and current.

- Challenges of provider updating.
- Inevitably some lag btwn actual changes and reported changes. Ex: vacancies

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## How Can NW Work for ECCs?

- Know what it is and is not
- Know what your child care data needs are
- Tell Qualistar what you need
- Work with your CCR&R



# **QUESTIONS?**

