

REACH: Leading Learning in Libraries

August 3, 2011

Minutes

Location:

University of Denver
Ruffatto Hall, Board Room
1999 E Evans Ave
Denver, CO 80208

Attendees:

First	Last	Affiliation
Elaine	Burritt	Poudre River Public Library District
Mary Beth	Faccioli	CDE – State Library – Library Development
Michelle	Gebhart	CDE – State Library – Library Development
Beth	Jones	Jefferson County Public Library
Sharon	Morris	CDE – State Library – Library Development
Crystal	Schimpf	CDE – State Library – BTOP
Missy	Shock	Douglas County Libraries
Clara	Sitter	Colorado Association of Libraries (CAL)
Sandra	Smith	Denver Public Library
Mary	Stansbury	University of Denver

Roles

- Facilitator – Sharon Morris
- Meeting minutes – Michelle Gebhart
- Participants – All involved in CE for Colorado library staff

Minutes:

1. Round Robin Updates

- a. Clara: Representing CAL CE Committee, passed out report. Clara also stated that DU is willing to partner with groups who want to do CE.
- b. Sharon: will be a meeting with CSL, CLiC, other stakeholders to identify CE needs, who we are serving, etc. ALA learning RT for next ALA in Anaheim: Preconference on Quality Service with Disney and trip to Disneyland to see quality service, discussion on application to libraries; staff discussion on tips for new trainers. CSL is doing more video, CLiC s doing Universal Classes.
- c. Mary: Tech skills survey for incoming students (wide range of ability), delivering tech boot camps over fall quarter, willing to share with libraries. New faculty members.
- d. Beth: Designing readers advisory. Doing webinars will be tied to performance evaluations, first one has been posted. Training on automated material handlers.
- e. Missy: E-publishing – reporting, recommendation task forces. Entire dept trained in Captivate, cranking out lessons. 25% of meetings must be virtual this year, expanding next year. Taking “Colorado libraries 2.0” format and creating HOD (hands-on technology) to structure all tech training that will be rolled out to staff. Webinars and online meetings using WebX (available for all to see). For next PLA in Philadelphia, session on internal leadership development.

- f. Crystal: Doing tech boot camp with BTOP, surprised at need for basic tech training. Developed competencies and training for library staff on how to train see: <http://www.coloradovirtuallibrary.org/btop/content/technology-trainer-competencies> Also doing a presentation at national online conference on the topic. Risk, reward and innovation conference in September 2012 in Telluride (traditional and non-traditional sessions and activities), will have more solid info at CAL. WebJunction and ALA learning roundtable virtual conference – tech training competencies.
 - i. REACH website: link to Crystal's tech training competencies and presentation, DU's survey, possibly Anythink's and ALD's, possibly blog about this too (**Sharon, Michelle**)
 - g. Sandra: In process of purchasing learning mgmt system. Working on starting their e-learning program, just released tech competencies.
 - h. Mary Beth: Working with WebJunction on online conference which has been a great way to learn how to facilitate online conferences, working with Christine and Eileen on customer service training, working on monthly online learning events from CSL staff including management, technology, data, interested in mobile learning
 - i. Elaine: e-book training, learning organization roll-out, customer service competencies developed, will work on staff tech competencies
 - j. Jan/Feb – blended learning, project mgmt with Pat Wagner
- 2. Tour of the DU technology**
- 3. Statewide CE initiatives**
- a. Will wait to see what happens with CLiC before LE@D classes are explored
 - b. "TED Club" - Watch a TED talk and have a facilitated discussion about it
 - i. REACH members choose a month and their favorite TED talks and share (using webinar software) with anyone interested.
 - ii. Could host the first few, or facilitate and prepare discussion questions in advance, but let discussion develop on its own, or this could go viral on the local level
 - 1. 30-45 minutes
 - iii. Add a page about this on coceforum.org site
 - 1. TED.coceforum.org
 - 2. "REACH 4 TED"
 - iv. **Before rolling out, send your favorite TED talks to the COCE listserv**
 - 1. **One talk per email**
 - v. Look at TED talks August-September
 - vi. Choose months at October meeting, decide on promotion plan
 - vii. Roll out in late 2011 or early 2012
- 4. Discuss plans for CAL**
- a. "REACH 4 TED"
 - i. Flyer to promote
 - ii. Live demo (at bar?) – show TED video, then discuss
 - iii. Too late to get in CAL program but could be in State Library blurb
 - iv. Promote within REACH members' library communities
- 5. Next meeting**
- a. Wednesday, October 5, 11am-2pm
 - i. Location: Denver Public Library (**Sandra**)
 - ii. Agenda: Prepare for the CAL conference, discuss REACH 4 TED