## Civil Rights Training Agenda





## Civil Rights Training Agenda Template

Meeting Logistics & Desired Outcomes

Training:			
Date:	Time:	Location:	
Training Instructor:			
Training Participants: (Who needs to attend?)			
Training Objectives:			

## Agenda Items

Time	Agenda Topic
	Civil Rights Background and Purpose
	Effective Public Notifications Systems
	Complaint Procedures
	Customer Service and Conflict Resolution
	Collection and Use of Data
	Requirements for Reasonable Accommodations of Persons with Disabilities
	Requirements for Reasonable Accommodations of persons with Limited English Proficiency
	Compliance Reviews and Resolution of Noncompliance
	Additional Items

