



Colorado Migrant Education Program COVID-19 Service Matrix

Support Service	Service Matrix
Calling families to make sure they are aware of how districts are distributing computers. If they are not, provide them with the correct information.	<ul style="list-style-type: none"> • Social work, outreach, advocacy- MEP staff to parent • Counseling MEGA/Advocate to student
Calling families to make sure they are aware of the district's remote learning plan. Make sure they are following through.	<ul style="list-style-type: none"> • Social work, outreach, advocacy- MEP staff to parent • Counseling MEGA/Advocate to student
Calling families to make sure they know how to access their district's online learning, classes, etc. Teaching how via phone/email if not.	<ul style="list-style-type: none"> • Social work, outreach, advocacy- MEP staff to parent • Counseling MEGA/Advocate to student
Calling students about missing assignments and what they need to accomplish. Follow up to make sure they are doing the work.	<ul style="list-style-type: none"> • Counseling MEGA/Advocate to student general update • Tutorial Elementary-school work assistance • Tutorial Secondary-school work assistance
Calling families to make sure they have what they need (school and home).	<ul style="list-style-type: none"> • Social work, outreach, advocacy
Delivering school supplies to the house	<ul style="list-style-type: none"> • School supplies
Delivering necessities to the house	<ul style="list-style-type: none"> • Social work, outreach, advocacy
Referring families for food assistance.	<ul style="list-style-type: none"> • Social work, outreach, advocacy
Referring families for health assistance.	<ul style="list-style-type: none"> • Health, dental, eyecare
Referral for internet services	<i>Supplanting-refer to school district</i>
Talking to families to reassure them	<ul style="list-style-type: none"> • Social work, outreach, advocacy
Talking to families about local resources	<ul style="list-style-type: none"> • Social work, outreach, advocacy
Calling families to make sure they have an email address	<ul style="list-style-type: none"> • School supplies
Providing and delivering technical equipment	<i>Supplanting- refer to school district</i>
Translation services	<ul style="list-style-type: none"> • Language Interpretation
Ensuring communication between school and home	<ul style="list-style-type: none"> • Social work, outreach, advocacy
Rental assistance	Not permitted
Utility assistance	Not permitted
Diapers (if no other agency is providing them)	Hygiene item (special exception)