

#### We Are the

#### Multicultural Language & Outreach Services Office











متعددة الثقافات

























### Largest District in the State: Discover a World of Opportunity

- There are over 185 Denver Public Schools as of the 2013-2014 school year; 87,398 students are enrolled and 72% of our students qualify for free or reduced lunch.
- DPS serves over 29,192 English language learners from early childhood education to higher grade levels
- Spanish-speakers amount to 33,002 students
- The top languages spoken by students are Spanish, Vietnamese, Arabic,
   Somali, Amharic, Nepali, Russian and Burmese



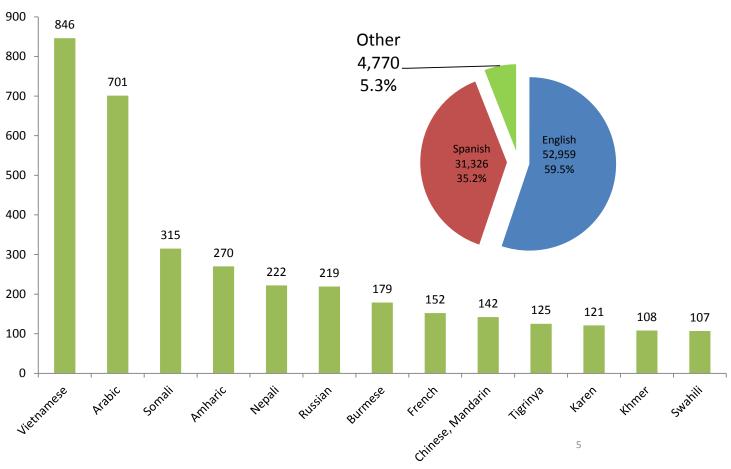






## Language Services

## Top Languages at DPS by Number of Students



Source: DPS Enrollment, October 2012, Projections 2013; ELA Department 6.18.2013; Top 15 languages over 100 students.

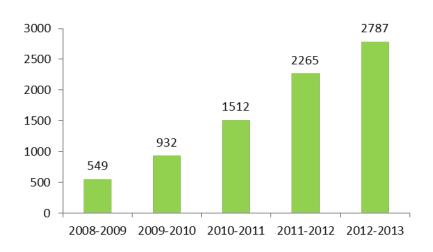
#### **INCREASE IN REQUESTS SINCE 2008-2009**

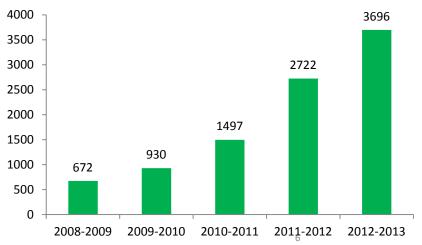
#### **407% TRANSLATION & 450% INTERPRETATION**

Nearly 6,500 Requests Serviced in 2012-2013

Translation Requests				
	TOTAL	% over LY		
2012-2013	2787	23%		
2011-2012	2265	50%		
2010-2011	1512	62%		
2009-2010	932	70%		
2008-2009	549			

Interpretation Requests			
	TOTAL	% over LY	
2012-2013	3696	35%	
2011-2012	2722	82%	
2010-2011	1497	61%	
2009-2010	930	38%	
2008-2009	672		





Source: (As Dated) Translations: '08-'09 & '09-'10, DPS Web Portal, '10-'11, '11-'12 Share Point database



## **Outreach Services**

## FOCUS GROUP: Spanish-Speaking Parents



- Average age is 37 (1)
- 89% are from Mexico; 7% are from Guatemala;
   1% are from Peru; 1% are from El Salvador; and
   1% are from Colombia (1)
- 80% of parents have been in the U.S. longer than eight years (1)
- 90% of parents said they speak or understand English "less than well" (1)
- 75% of parents never attended high school; 43% never finished middle school; and 32% never even finished elementary school (1)
- Spanish-dominant parents have limited access to computers and internet at home.
- Average Spanish-dominant Latino spends six to nine hours a day listening to radio or watching TV (2)



## 2013 Hispanic Radio Today



- 95% of Hispanic consumers tune to the radio in an average week, which is bigger than other ethnic groups measured by ARBITRON
- Radio's reach among 25-54 Hispanic listeners is even better, reaching nearly 97% of women 35-44 weekly.
- "TSL" or Time Spent Listening to radio among Hispanic persons is holding steady (and in some cases, increasing) in key demographics.

Source:

## Educational Opportunities Information Booth (VOE)



In December of 2012, the Mexican Consulate in Denver gathered community leaders for an exploratory meeting to gauge interest for an Educational Opportunities Information Booth modeled after the successful Health Information Booth, which is currently located within the consulate building.



Similar Educational Opportunities Information Booths are located in consulate buildings in Chicago, Los Angeles, and Houston.



Independently funded DPS partnership with the Mexican Consulate (BBVA Compass Bank, Bank of the West)



DPS Parent Portal Kiosk next to the booth inside the consulate

Printed collateral, preferably in Spanish,

Mondays, Wednesdays, and Fridays from 10 am to 1pm

### Goal

The goal for the project is to assist Spanish-speaking members of the community with navigating the educational systems in Denver and the higher learning institutions in Colorado and possibly other states. Parents will be able to ask questions and leave with information in Spanish to assist them in deciding the best possible pathway for their children's academic futures.







"Best City Policies of 2010"

DRUM

#### On Average 18,700 Different People Tune In to EDUCA Radio on a Weekly Basis





entravision

The **EDUCA Radio** show airs

Monday- Friday

9 a.m. to 10 a.m. on



And repeats on Sundays 6:30am-7:30am on





and Sundays 9am-10am on



**Cume Persons:** The total number of *different* persons who tune to a radio station

**EDUCA RADIO** 

## 4.5 STAR Facebook Page





# EDUCA NEWSPAPER & NEWSLETTERS

## Hispanic Newspapers are Read and Shared



- 74% of Hispanic newspaper readers have read three or more of the last five issues.
- 82% of respondents read Hispanic publications and the same number of readers report sharing their copy with at least one other person.
- 26% of readers share their paper with at least four others.
- 53% have been reading their favorite Hispanic newspaper for three or more years.

Source: 2009 Alloy Access Report



## **Newsmagazines**





## **EDUCAradio.org** Website





#### **EDUCA** online:

- Listen LIVE link
- Podcast of previous shows
- Ventanilla TAB
- EDUCA Newsletter Archives
- Team Bios
- Pictures
- Guest links and information





#### Bridging links with parents and the community......

#### **DPS Initiatives**

- Over 22,000 face-to-face interactions with community members while attending citywide events in '12-'13
- Mexicans and Americans Thinking Together – 5,000 MATT Maestro en Casa English Courses for FREE
- Ventanilla de Oportunidades Educativas at the Mexican Consulate in Denver (est. 52,000/yr)
- EDUCA Radio M-F 9-10am (see slide)
- EDUCA Spanish Newsletter
  - -Minimum of 50,000 copies printed quarterly
  - -Delivered to parents via VivaColorado insert and Vietnamese Newsletter
- EDUCA Website (3,000 unique visits/mo)
- EDUCA FACEBOOK -1,345 Friends
  - A 468% Increase in Friends
- Colorado African Organization partnership
  - Navigators in Arabic, Somali, Tigrinya, Karen/Burmese, Congolese, Amharic









#### DPS Health Strategies Nov 2013 – Sep 2014

EDUCA Radio Maria 1090am	
LIVE 3 Segment Interview	22
(+ Sunday Repeat) on 96.5 fm or 92.1 fm	22
PSA :60 sec	220
Tricolor 96.5 FM PSA :60 sec	55
Jose 92.1 FM PSA :60 sec	55
Maria 1090AM PSA :60 sec	55
EDUCA Newspaper	
Half Page Ad Full Color (50,000 circ.) EDUCA Vol 14-17	4
Social Media - SHARE POST	
EDUCA Radio Denver - Facebook (est. > 2,550 followers)	107
Website -	
educaradio.org banner w hyperlink	11

- DPS Medicaid
- School-Based Health Centers
- Asthma
- Dental Services
- Suicide Prevention
- Bullying/Safety
- Substance Abuse
- Sound Body Sound Mind fitness centers
- Sexual Health/Teen Pregnancy prevention



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