



Fall 2011

CTBL News

Colorado Talking Book Library • Denver

Highlighting—Reader Advisors

Do you love a book and want to read similar books? Are you unhappy with the books being sent to you or do you simply need to change your address?

CTBL has 3 reader advisors who are paid staff. They are here to serve you and enable you to get the best service CTBL can deliver. Many of you already call the library and speak with either Stephanie, Dennis or Mary. But just in



case you didn't want to bother us, that is their job—to assist you in any way. So please give them a call if you need help with books, technical support with the online book catalog, or even with BARD. Don't let them get lonely!

www.myctbl.org



From the Director

The fourth patron survey is complete. Thank you to all patrons who participated this time. We had a 33% response rate.

Patron satisfaction questions are asked on every survey so we can have comparable data. I am happy to report that CTBL still holds a 99% overall satisfaction rating of excellent and good. Excellent accounted for 82.7% We are pleased to be able to maintain such a rating.

We did see a sharp rise in the satisfaction of the playback equipment with 74% giving an excellent rating compared to 44% in 2008. We attribute this to the new digital machine.

Additionally, the survey asks different questions each time and this round we focused on social media. 23% of all patrons use social media and not surprisingly, the majority of these users are between 18 and 40 years old. 96% of social media users are using Facebook.

Debbi

Outreach

CTBL visited many support groups and was represented at several low vision fairs in Fort Collins and Denver. Debbi presented at the Durango Public Library and the Aurora Public Library staff training days and Teresa presented at Wells Fargo.

**CTBL will be closed on the following days in 2011:
November 24 and 25, December 23 and 26, and January 2**

Reader Advisors—Bible on Your Cartridge

If you would like to have your own personal audio copy of the bible, it is now possible.

The King James Version is available from NLS. The New King James version and the International Children's Bible are available, thanks to Aurora Ministries.

Here is what you need to do:

- Purchase a cartridge from one of several sources listed below
- Once received, write your name and patron number on it
- Tell us which version you want
- Send it to the library to the attention of Teresa Kalber

We will copy the bible on to it and send it back to you.

Sources of cartridges:

- Perkins School for the Blind—
<http://bit.ly/9E4JO1> or 617-972-7308
- American Printing House for the Blind—
<http://bit.ly/piYo1M> or 1-800-223-1839
- Or check out <http://www.cde.state.co.us/ctbl/Digital/bard.htm> for additional sources

Resource of Interest

Audio Information Network of Colorado or AINC provides audio programming covering Colorado newspapers and magazines from across the state. This is a free service. If you miss your newspaper, you can contact them to sign up by calling toll-free 1-877-443-2001 or visiting <http://www.aincolorado.org/>.

Tech Talk—BARD

Braille and Audio Reading Downloads

BARD is an audio book download service available through the Colorado Talking Book Library. The advantage of BARD over traditional delivery of library material is that BARD is available 24 hours a day, 7 days a week. No more waiting for your books to be delivered through the Post Office. You will have access to over 20,000 titles and audio magazines. Many patrons that do not have access to a computer or the internet have family members downloading books for them.

To use BARD, you will need the following:

- A high-speed internet connection
- An e-mail address
- An NLS approved playback device which includes the NLS digital playback machine—see the list at <http://www.cde.state.co.us/ctbl/Digital/bard.htm>
- Knowledge of navigating the Web, filing out online forms, downloading large items and unzipping files

The new digital players will also play books downloaded from BARD on either a flash drive or a blank cartridge. The blank cartridges can be purchased from either the Perkins School for the Blind at <http://bit.ly/9E4JO1> or the American Printing House for the Blind at <http://bit.ly/piYo1M>

You or your family member will need to fill out an application at <https://nlsbard.loc.gov/CO1A>. Click on the link BARD application instructions. The link for the application will be at the bottom of that page. Make sure you fill out the form using your information

exactly as it appears in your Colorado Talking Book Library (CTBL) account. If you are unsure of this information, contact the library at 303-727-9277, 1-800-685-2136, or ctbl.info@cde.state.co.us.

Upcoming Events of Interest

- **57th Annual National Federation of the Blind of Colorado State Convention**

Thursday, November 3rd through Sunday, November 6th
Doubletree Hotel at 3203 Quebec St. in **Denver**

The convention will feature topic specific break out sessions, general sessions, social events, and many exhibitors. For more details and to register for the convention as well as reserve your hotel room, visit www.nfbco.org or call 303-778-1130, Ext. 302.

- **Pueblo Talking Book Discussion Group**

First Wednesday of each month at 2 p.m.

La Renaissance Restaurant at 217 East Routt Ave. in **Pueblo**

Talking Book Titles, Topics, and Subjects are discussed. Anyone listening to a recorded book, their friends and transportation providers are invited. There is never a charge but reservations are appreciated. Call 719-543-6367.

4th Annual Patron Open House

About 170 patrons attended the annual open house and celebrated the 80th anniversary of the network. We had cakes galore and refreshments. It was a great time for patrons to see the library and be able to meet the staff and volunteers.

Volunteer News—Celebrating Our Future, Preserving Our History

We would like to thank the many volunteers who worked alongside our staff to make the Patron Open House a success. They worked with us every step along the way—from cleaning the building to setting up displays, guiding our guests through the building, explaining many of the various tasks and projects at CTBL, and serving food. After the last guest had left, many of them stayed to help us clean everything up. We could never pull off such a wonderful event without the support of our volunteers.

Many people who visited CTBL for the Open House noticed our small display of historic items that include earlier versions of talking books on records and flexible discs, raised print books dating to 1881, and a timeline of the evolution of the National Library Service for the Blind since 1931. We welcome additions to this historic collection from our patrons and their families. People often find old brailled books and recordings from NLS when cleaning out attics, basements, or closets. Please contact Terri Marcotte at CTBL if you find items to donate to this collection.

Advocacy for CTBL

Given the current economic climate and the state's budget situation, the Board of the Friends invite you to call your state legislator to tell them about the Colorado Talking Book Library and let them know how much the library's services mean to you. If you need their name or phone number, the reader advisors can give that information to you when you call the library. Please do not send letters to CTBL.

Collection News— Suggestions from New Additions

Suggestions from the hundreds of Large Print books
(these titles are not in audio format):

PR19196 Savvy

Author: Ingrid Law

Mibs Beaumont is about to become a teenager. As if that prospect weren't scary enough, thirteen is when a Beaumont's savvy strikes—and with one brother who causes hurricanes and another who creates electricity, it promises to be outrageous and positively thrilling. But just before her big day, Poppa is in a terrible accident.

PR019305 If You Ask Me (And Of Course You Won't)

Author: Betty White

Eighty-nine-year-old award-winning actress from "The Mary Tyler Moore Show," "The Golden Girls," and "Hot in Cleveland" comments on aging and friendships. She also discusses her love of animals and continuing popularity, as evidenced by her hosting "Saturday Night Live" and starring in a Super Bowl commercial in 2010. (Non-Fiction)
[Bestseller 2011](#)

PR19306 Smokin' Seventeen

Author: Janet Evanovich

The bail bonds office has burned to the ground, and bodies are turning up in the empty construction lot. To make matters worse,

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Stephanie is working out of a motor home she shares with a dancing bear, and Joe Morelli's old world grandmother has declared a vendetta against her. And just when Stephanie decides it might be time to choose between the two men in her life, Morelli and Ranger, a third man from Stephanie's past moves back to Trenton. (Fiction)

PR019307 City of Bad Men

Author: Ralph W. Cotton

The parched terrain of the Mexican badlands is not a heartwarming sight unless you're Lawrence Shaw, the fastest gun alive. With a gunshot wound to the head that he's somehow lived to tell about, the U.S. deputy marshal is enjoying some solitude for a change—until a businessman with a mining venture asks for his help defending the operation from the Cut-jaws gang. Soon Shaw is caught up in a desperate battle that will send many a man to his grave. (Fiction)

PR19308 The Final Storm: A Novel of the War in the Pacific

Author: Jeff Shaara

A fictional account of the struggle for Okinawa through the eyes of combatants on both sides—Private Clay Adams, Admiral Chester Nimitz, General Simon Bolivar Buckner, Jr., and General Mitsura Ushijima, the Japanese general in charge of defending the island. (Fiction) [Bestseller 2010](#)

PR019309 I'll Walk Alone

Author: Mary Higgins Clark

Thirty-two year old Alexandra Moreland is a rising star in the architectural world and lives in Manhattan. But when she is plagued by identity theft, her successful life is turned upside down. Someone has gained access to her bank accounts, credit cards, personal background, and is now impersonating her. Then, with overwhelming circumstantial evidence stacked against her, Alexandra is arrested for the murder of a woman she claims she's never met. Or has she? (Fiction)

Suggestions from the Colorado Collection:

DC8264 A Book in My Hand, a Poem in My Heart

Author: Daleen Hansen ** Narrator: Beverley Zier

A collection of poetry about dreams, family, women, and home.

DC8252 Halfbreed: The Remarkable True Story of George Bent—Caught Between the Worlds of the Indian and the White Man

Authors: David Fridtjof Halaas and Andrew E. Masich **

Narrator: Norm Jones

George Bent was the son of a white trader and an Indian wife. He lived in two worlds—he was raised as a Cheyenne, but was educated in white schools. He was a Cheyenne warrior and a soldier for the Confederacy. In later years he became an important liaison between the Cheyenne and the white community. This is his story.

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From the Colorado Collection (continued):

CC8207 Too Small to Ignore: Why Children Are the Next Big Thing

Author: Wess Stafford ** Narrator: Sharon Huckins

Compassion International ministers to children. In this book Wess Stafford, its president, speaks up for children who are victimized by war, pornography, and prostitution, or affected by low income, hunger, or insufficient education or protection. He points out that in just a few years, these children will be faced with managing the world's challenges, so parents must seize the opportunity to equip them for their future responsibilities while they are young.

CC8211 The Arrow That Flieth by Day

Author: Erin Rainwater ** Narrator: Joanne Rudoff

"Mandy Berringer is on the last leg of a homebound journey to Denver when a mistaken accusation by Indian warriors diverts the course of her life. Believed dead by her family, Mandy will do anything to get home. But a disabling accident, an epidemic, an unexpected love and a tragic loss prolong her separation from her family until she is finally reunited with them—only to be devastated by what she finds. The man she loves undergoes crushing trials of his own, and their search for each other leads them on separate journeys into new tests of faith and enduring love."—P. [4] of cover.

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Newman, J. Clayton & Julia
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Nielsen, Norton

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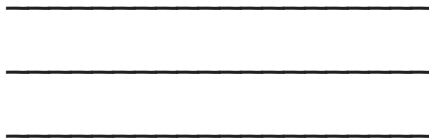
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