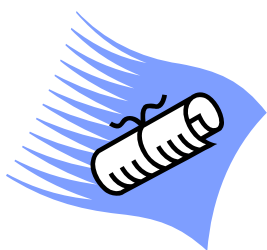


CLiC Online Tutorials



Free Staff Education at Your Fingertips

Reference 101

Do you want to learn how to serve patrons better and get the most out of your reference materials? Take this tutorial to:

- Learn techniques for a more successful reference interview
- Answer questions using reference materials in your library and on the web

Courier 101

Did you know that the Colorado Library Consortium manages the library courier system for the state of Colorado? Take this tutorial to:

- Discover what the courier system is and how it works
- Learn the proper way to prepare materials for their journey on the courier

Resource Sharing in Colorado

Do you want to know more about the ins and outs of ILL and other forms of resource sharing in Colorado? Take this tutorial, created with the Colorado State Library, to:

- Learn what organizations provide resource sharing services in Colorado
- Find out how items are shared and delivered between libraries
- Discover the tools available for requesting resources

Why should I take the CLiC Tutorials?

- Orient new staff or refresh the skills of seasoned staff
- Earn a certificate for passing the quiz at the end of the tutorial
- The tutorials are available for FREE on the CLiC website:
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