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| \*DTC\* - ACCESS for ELLs Technology Update 09/28/2022 This technology update contains information related to the following topics:   * ACCESS: Technology Webinars for 2022-23 * ACCESS: DRC INSIGHT Secure Application Version 13 * ACCESS: Central Office Services (COS) Service Device Version 6 * ACCESS: DRC Additional Whitelisting Requirements * ACCESS: DRC Enhancements * ACCESS: DRC Additional Resources | cid:image001.png@01D5BFB8.79D0EA80 |
| September 2022 |
| [Bookmark us!](http://www.cde.state.co.us/assessment/newassess-dtc) |
| **Technology Webinars for 2022-23** | |
| DRC and WIDA will be hosting a series of Technology Webinars for Technology Coordinators in the 2022-2023 school year. The purpose of the webinars is to provide details related to the ACCESS 22-23 Software Updates, Technology Installations, Technology Coordinator Support for Test Administrators, and Troubleshooting.  [Pre-Testing: Software Updates and Tech Readiness Checklist](http://url7125.datarecognitioncorp.com/ls/click?upn=-2BFgx-2F0s3Ow-2B6-2F8wBk3kGAFOqstETFUbSyKfojxkHI2M9J7qTYe8E-2FlUMOqFY7Jld31aTGuuUNj7Zmpun6BUtWBRqxmTtcrzSWI29buU6S8UfGvXrMB8uaFN-2F-2Bfikm-2FvY7-2BwX-2FSEL4SyvqW6fVBGr-2FS4hY1-2F-2BfhzBdfdGHAgB01rRwA1-2BLePoX7JZQkuyJk8Rhvqw5hSNBq47tTJvbpvmJ6sqcTNVAuZN-2Flm-2BP7-2BkJsDDJXwDaYwWNCt8zci8wUuVaip4h4FChTBZCVuLpvF3pZg4SDYlnFRX6k8zWYg2tFAj1vT2-2B9goS2rmudsKFMd-2B55E6og11-2FlVGukTgrRFu7XyNcmZI0jIWUk7NYeyjXwc2vIeOpflIT0QcWYzARuq8Dp3a7xJ9Ijayit-2BOIAqwl2Jxu7ImOl7uLhD01Wi4OHzih8X8Xo4wz-2FaD-2FMQW28uTtrqjQiIBiedj1jodLM4s7EP2JTmZWRvFRbcmqhYKfwJUcX25-2Bfd99lc9iIsNc48iRsyPE8QUBEvqzCJ58mp1Wcp9YMYZxabkshnsuhiA2oLqFy7ueqLYx-2BUnWmpHY6MGOxOP4vilUj9zwqdzCauDhC0Q-2FGpLKa4eU1qKAyhKhen-2BGdQeF8czsQ-2BKLOXgPGD2aa1D_oYBdxDr9Z-2BlEpaoDxBvn5AgNfMJcnpMevbxO26TlYHWcAecfM-2FV4w8Q3YbqDrqqs-2B7EH5VdAxGVW6IOqkIhWCfE2F-2FFRf0Cdn7HBqlYrjlBPOiTHC-2BwZPt0k4IFmieWq274LZ2Lii2AW0LRnaeuvUl1-2F9nKTy-2Fny5OCU0-2BzcnSwm1E-2FPzXDMcwF-2FpmTgAPuAyjNdfq05mU5M8XU3MpJuMr9okiUe6f89nNf30Cib2PpJ3y30wd1VEql1HrS6k0kGnIYYWxMOw3HhRt5aG6ROvaekfVnVZ76KOYvqr-2Fq4TlhtXaKfBzreQOZNggUQiG3Kc1fE7QLEI7KaidptIB7R0fI3DTvwOlX3WZYFynRg8AVf-2F6W8G0HxSn56cGRWuzsXWWlbZrH7RASuXA2BFi6Hd3l3qgGmd6cyL2Bl12si0LxCjZP-2F0wJgqhpMOTAx3tUpaydL5ELsD0iooiW-2F5BCVV7x7gCk7pQz97q6F25cW1SC-2F1UVyogdaZldir4rG-2BVuYsOSiNOTeM79GZ-2FbsubqukyrPU0x4NfoEV7XXJh4zXLnjxBw-2FI6LJvP0NIktBQnX75FXSlzMAL7y6SlZan6p5pv1GX8Ih1E4QwAak5WzwPMeX4UwUauFHcuuMA-2BmRlPSUkEI4Ut9Cx3LSU-2BIkCy-2BTY7BepyGooL7lGZJxQrsrclM1XH1lTQyOXIISpcQhWML0B5ISolp1SCXJTZisJo3t2nftE6gsAc8-2BjhSTyNAL-2FE051hli0-2FUfNKYupEVjF1-2BVF9JOVgneDOTwJdZbwETIOoYFy11lNAiRKw4UOoi1IgEKv2oYICV1dncfK35QIozXt357uQyGd5ML4h4ZXFzpwt5YT6I5qj1PLpusgs1cY7uASKxUOMcVs1Bspv10ykw9EdV0DokRxpywV2Vk9B7KsDPE9xGQrw3lS95dBUKNW80wcjLjIFzOfp-2BY-2BERY1EJgtXnTwiR0ABGLp-2Fl-2B9ZqWwQ-3D-3D)   * Date:  **Tuesday, October 4, 2022** * Time:  **12:00-1:00 p.m. MST** * Summary:  An overview of the COS layout and updates to DRC INSIGHT. It also provides a walk-through of system requirements and the Technology Readiness Checklist.     [Pre-Testing**:** Technology Installations - Part 1](http://url7125.datarecognitioncorp.com/ls/click?upn=-2BFgx-2F0s3Ow-2B6-2F8wBk3kGAFOqstETFUbSyKfojxkHI2M9J7qTYe8E-2FlUMOqFY7Jld31aTGuuUNj7Zmpun6BUtWBRqxmTtcrzSWI29buU6S8UfGvXrMB8uaFN-2F-2Bfikm-2FvYOc4HZpWMBOkoJbotNnO-2FSULo-2BAdvLZovMD4GVOUi15ATfGhoWSo4QzqPXlrYP1v7GUSOVWCpKIMleCHRXETLhpavNw35cFu-2FfxvWHMAkikJD4k7QFcEZm7-2BX58lExPPyBThh-2FKwfz0gXx8-2BKPYWxKE2xVf-2BSBoOxdvowKdM5RUdfh9GAxzbsvlYU2tBhygwEMjPRrC0JBWHZ1kUw7vSXByj05L7ERVKsk-2BlTF3XKtVsHk8E4TZ-2F4SkckbPVYbvhhxDT-2FK-2FMR9-2Fz6GAeYts-2BYIoXq8CD1WXZ9-2Fc6uy9Elu6yRB9gGBvAcYc2VjCtsE5ohy8foYcPNuS4SP0n4rVr1ivBuc26caGvBnmQUYUa0scLSvRNCDBkvjINywSP3P3VROKm2L0uendIAsJwzATatDuXBiCfjhBoWFnZ1H3IDw5QyYfoPUX1tTLJYCMjJ7zr9KZsi2slozia7a02TAUTgNBVfdlk2hsIvYZ4vffb7ElVq7TV6RuhMAqxWqQsbPOmgKVGI_oYBdxDr9Z-2BlEpaoDxBvn5AgNfMJcnpMevbxO26TlYHWcAecfM-2FV4w8Q3YbqDrqqs-2B7EH5VdAxGVW6IOqkIhWCfE2F-2FFRf0Cdn7HBqlYrjlBPOiTHC-2BwZPt0k4IFmieWq274LZ2Lii2AW0LRnaeuvUl1-2F9nKTy-2Fny5OCU0-2BzcnSwm1E-2FPzXDMcwF-2FpmTgAPuAyjNdfq05mU5M8XU3MpJuMr9okiUe6f89nNf30Cib2PpJ3y30wd1VEql1HrS6k0kGnIYYWxMOw3HhRt5aG6ROvaekfVnVZ76KOYvqr-2Fq4TlhtXaKfBzreQOZNggUQiG3Kc1fE7QLEI7KaidptIB7R0fI3DTvwOlX3WZYFynRg8AVf-2F6W8G0HxSn56cGRWuzsXWWlbZrH7RASuXA2BFi6Hd3l3qgGmd6cyL2Bl12si0LxCjZP-2F0wJgqhpMOTAx3tUpaydL5ELsD0iooiW-2F5BCVV7x7gCk7pQz97q6F25cW1SC-2F1UVyogdaZldir4rG-2BVuYsOSiNOTeM79GZ-2FbsubqukyrPU0x4NfoEV7XXJh4zXLnjxBw-2FI6LJvP0NIktBQnX75FXSlzMAL7y6SlZan6p5pv1GX8Ih1E4QwAak5WzwPMeX4UwUauFHcuuMA-2BmRlPSUkEI4Ut9Cx3LSU-2BIkCy-2BTY7BepyGooL7lGZJxQrsrclM1XH1lTQyOXIISpcQhWML0B5ISolp1SCXJTZisJo3t2v-2FDPLdvt1SRFfE86P2uVJjcv2zcjtFtKRgGAlJssUYPdZ-2B65HRfZQQ6IvQG0xOrRjAmKKeDg5BrF-2Beqt0cxo97z3xi-2FSxJ2yNzl8-2FVbvIXfSkGfv-2BLQhgzzm-2F51OLk-2FrIEbLd38nBGYxlF1gCDJCLasul104kaRofkwpkg5TEXLZQh-2BMgQDII0Wz5fea6NpqQ91n8x3thI7I3bd2JqtAiZm-2FZLti5TiSzCmqRjGIpRfAlYuPqoj0H30HdAVb-2FK3wQ-3D-3D)   * Date:  **Tuesday, October 11, 2022** * Time:  **12:00-1:00 p.m. MST** * Summary: Provides instructions for how to configure a Central Office Services Configuration and installation of Central Office Services Service Devices if needed.     [Pre-Testing: Technology Installations - Part 2](http://url7125.datarecognitioncorp.com/ls/click?upn=-2BFgx-2F0s3Ow-2B6-2F8wBk3kGAFOqstETFUbSyKfojxkHI2M9J7qTYe8E-2FlUMOqFY7Jld31aTGuuUNj7Zmpun6BUtWBRqxmTtcrzSWI29buU6S8UfGvXrMB8uaFN-2F-2Bfikm-2FvY1L-2BADb9bNXV-2F69GTDt3fp3-2BEDO0DrPtYalg5cZLy6jVZVn-2FN8n80671VuK0QzeFr0eEukDVEUJ4CIOiA5aqL-2BQBjh2-2B-2Fe2O-2Fy5pmw7vjpWczkzPGYwviE7umBlwNZk4-2BxZgsWAgTYqMBqd-2BX8KFNU0CnOs8o1yr7V-2BgB7qmFj9MDiLsLso8Eqb5A4ezqMgSBUQ03LBccem8LeDBCr8odthjeKV0jFYC4OyItm7AqXFLYNGFFqCzofaQANElOqmJwqc1mD58iT-2BYkne77iLeczmTniNDFLgGrULEg7yhhIGGW95gvCN0y4C-2B4gegOVNPpEmLCt4qlNqe-2B9pJIUrCy7-2FO7ScJ7lI5cstmYkQ8jPsGjnNYpqWbFr35242fjnfcuMa8meWSz7pGDzM5t-2BU5bjJFHcb7MHXlZeJ4iVmprVTynQPwu068MIuaXeLD2KJbO58w5-2BAg2SBB-2Fr1l0f3gSmeAU8W6eWALRfgvm81WeuPOcnaAPd9mwEYpsjTAd08zJGGPz_oYBdxDr9Z-2BlEpaoDxBvn5AgNfMJcnpMevbxO26TlYHWcAecfM-2FV4w8Q3YbqDrqqs-2B7EH5VdAxGVW6IOqkIhWCfE2F-2FFRf0Cdn7HBqlYrjlBPOiTHC-2BwZPt0k4IFmieWq274LZ2Lii2AW0LRnaeuvUl1-2F9nKTy-2Fny5OCU0-2BzcnSwm1E-2FPzXDMcwF-2FpmTgAPuAyjNdfq05mU5M8XU3MpJuMr9okiUe6f89nNf30Cib2PpJ3y30wd1VEql1HrS6k0kGnIYYWxMOw3HhRt5aG6ROvaekfVnVZ76KOYvqr-2Fq4TlhtXaKfBzreQOZNggUQiG3Kc1fE7QLEI7KaidptIB7R0fI3DTvwOlX3WZYFynRg8AVf-2F6W8G0HxSn56cGRWuzsXWWlbZrH7RASuXA2BFi6Hd3l3qgGmd6cyL2Bl12si0LxCjZP-2F0wJgqhpMOTAx3tUpaydL5ELsD0iooiW-2F5BCVV7x7gCk7pQz97q6F25cW1SC-2F1UVyogdaZldir4rG-2BVuYsOSiNOTeM79GZ-2FbsubqukyrPU0x4NfoEV7XXJh4zXLnjxBw-2FI6LJvP0NIktBQnX75FXSlzMAL7y6SlZan6p5pv1GX8Ih1E4QwAak5WzwPMeX4UwUauFHcuuMA-2BmRlPSUkEI4Ut9Cx3LSU-2BIkCy-2BTY7BepyGooL7lGZJxQrsrclM1XH1lTQyOXIISpcQhWML0B5ISolp1SCXJTZisJo3t2t6gfd6wusWowmPMdkR4j2FJjhZt2TVacybxy9-2Bc6mAeLt59TwHrY4tDCLHxLsOKpkRn7PaWd9-2FyvmuwHLvWjs1cUZ0-2BVM-2F6QzAAP2-2BuNtHGx-2F8pCuERe8057rbyHvUt3M79LOtSbz8QTpF6NaKKkCA1fMM2D1u-2FvSzMOAqXjGIYEyHMRnQgswIJumNJWbR4H-2BslrkUrSS3Gm71OgvAbKdh281fdteChdz570eqaE8prDfFSQoXc6eexlvmvYQ-2FypA-3D-3D)   * Date:  **Thursday, October 13, 2022** * Time:  **12:00-1:00 p.m. MST** * Summary: Provides instruction on how to install DRC INSIGHT and registration on varying student devices (Windows, Macs, Chromebooks, iPads).     [Pre-Testing: Technology Coordinator Support for Test Administrators](http://url7125.datarecognitioncorp.com/ls/click?upn=-2BFgx-2F0s3Ow-2B6-2F8wBk3kGAFOqstETFUbSyKfojxkHI2M9J7qTYe8E-2FlUMOqFY7Jld31aTGuuUNj7Zmpun6BUtWBRqxmTtcrzSWI29buU6S8UfGvXrMB8uaFN-2F-2Bfikm-2FvYopk2uAF-2BKnzbHJ-2F4JJeSCnrRTI8suyBEvU357RjXx27NYO5edAOp-2BYpZKBl1zECanWObV9ZpZPR3eNxCCqYwSQkoT6Afb19SaFkRoO9rv7YDU4FyklRbJvITYK5K8p-2B2xrBTibKOIRW-2BB-2BGR2C3IiZ0BeZu9ZOI1OVyziYBvpdO5N-2BQmEsURBXVow0oXUekMAdjzviVNh827lQEE1-2Fct8bwP-2BY3-2Fy4O7dCVFfOnvk8YYXAzkM-2Fz8PGKsGXhh93bXxHJclOBjRjplOskXpmOkttHqA85qZwgivv99ykplvFtm2W1uwvot20-2Fdj0dUHUb8SyUgbAEbP-2F1Lx0bu5GLotFRxR3c3EH4xkNDVKiRCTVRxBfWFV0EzhFQHPON6EP0dUktG-2FzcvhUi1idGhe02kYWoXDang9tqO9YiuhoP1cDNnOwzcHzRt-2FKpMWihNYrbX0Xauc9sGjn3KgfIZ2xvyXPgI6cdJ-2BlZFHl-2BfHbT7EpIDtk1x0dEqCcFf-2BPQecq26BaKE_oYBdxDr9Z-2BlEpaoDxBvn5AgNfMJcnpMevbxO26TlYHWcAecfM-2FV4w8Q3YbqDrqqs-2B7EH5VdAxGVW6IOqkIhWCfE2F-2FFRf0Cdn7HBqlYrjlBPOiTHC-2BwZPt0k4IFmieWq274LZ2Lii2AW0LRnaeuvUl1-2F9nKTy-2Fny5OCU0-2BzcnSwm1E-2FPzXDMcwF-2FpmTgAPuAyjNdfq05mU5M8XU3MpJuMr9okiUe6f89nNf30Cib2PpJ3y30wd1VEql1HrS6k0kGnIYYWxMOw3HhRt5aG6ROvaekfVnVZ76KOYvqr-2Fq4TlhtXaKfBzreQOZNggUQiG3Kc1fE7QLEI7KaidptIB7R0fI3DTvwOlX3WZYFynRg8AVf-2F6W8G0HxSn56cGRWuzsXWWlbZrH7RASuXA2BFi6Hd3l3qgGmd6cyL2Bl12si0LxCjZP-2F0wJgqhpMOTAx3tUpaydL5ELsD0iooiW-2F5BCVV7x7gCk7pQz97q6F25cW1SC-2F1UVyogdaZldir4rG-2BVuYsOSiNOTeM79GZ-2FbsubqukyrPU0x4NfoEV7XXJh4zXLnjxBw-2FI6LJvP0NIktBQnX75FXSlzMAL7y6SlZan6p5pv1GX8Ih1E4QwAak5WzwPMeX4UwUauFHcuuMA-2BmRlPSUkEI4Ut9Cx3LSU-2BIkCy-2BTY7BepyGooL7lGZJxQrsrclM1XH1lTQyOXIISpcQhWML0B5ISolp1SCXJTZisJo3t2iMqJOoKc3GcJIVa-2BHHiyYlql3Z5419zGGiWMUDiyyxgyxZpXz542Vj-2FY5U3fb2In1dddDpdrgrlVMwLmVhD0MNlMFDDAT10IwUHPHFdGjrqdHn-2FJMSAIXkJl8ctSOIF3ptyvDySJ1hOrKvA9RbScJbhBLw4YferHMURXIpQQFOiJvEvH6tshx-2Fa73HcDnopfLOOBbX7t0jgvZP7QFTuQOzzWmkUzcWj4lcuwX79zOqKzQ5Gf-2BrWUjUJcJzKzSemDA-3D-3D)   * Date:  **Tuesday, November 8, 2022** * Time:  **12:00-1:00 p.m. MST** * Summary: Provides Technology Coordinators information to communicate with Test Coordinators and Administrators. Topics include establishing a local communication plan to identify issues and troubleshooting if problems arise as well as reviewing when to support Test Administrators at their testing sites by training them to respond to technical issues and when and how to report them.     [During Testing: Technology Troubleshooting](http://url7125.datarecognitioncorp.com/ls/click?upn=-2BFgx-2F0s3Ow-2B6-2F8wBk3kGAFOqstETFUbSyKfojxkHI2M9J7qTYe8E-2FlUMOqFY7Jld31aTGuuUNj7Zmpun6BUtWBRqxmTtcrzSWI29buU6S8UfGvXrMB8uaFN-2F-2Bfikm-2FvYiJNR0WsX-2FeLONcKCq4AhSEonINplu822sQ37BOCJAcK7BY-2B3ZZ2rwE58F8bxnt8m479eOsSpXfERhr5Wwj3CuxM9ty78f3H1YPV7jJ7prbpSvQ7J5CzEKHEryIKTQkg55NuBYy4rRlKRM-2Bzm8idnSJcu9w-2FgjyQsCAE7k6W68431SagTbbBXNDZ1QxA5IAQnhQLmfOQFcxJm3FX1xSRTxMp-2FQ2N0C9bbQTOZdvr-2BAhyaGE6y1gW3Abvps0mXqbpp9rOIP2lDvVWdDNgVKprx-2FPFdXfD-2Bd0eBLPnnLgqf4VdslK1Yh1DiodY6yFblUUVnhjFNcdkSY3YjbCl4avgLrezlz36oHIMYukWI8RFysRWsYh2NweBYF1-2FbU2pEPhfOzvjTQ9qURSW4AnHRcD191WPxZZUaKG-2Fc4Q4reQG6UrXSo2eyo-2BWLmRG-2F8coIwn8gPrqOEAgpKon0qPahLVGeXGOvoRDwx2EeCoDLnzPE1RSJcuK891GyzLqt8QsjGDObmAEr_oYBdxDr9Z-2BlEpaoDxBvn5AgNfMJcnpMevbxO26TlYHWcAecfM-2FV4w8Q3YbqDrqqs-2B7EH5VdAxGVW6IOqkIhWCfE2F-2FFRf0Cdn7HBqlYrjlBPOiTHC-2BwZPt0k4IFmieWq274LZ2Lii2AW0LRnaeuvUl1-2F9nKTy-2Fny5OCU0-2BzcnSwm1E-2FPzXDMcwF-2FpmTgAPuAyjNdfq05mU5M8XU3MpJuMr9okiUe6f89nNf30Cib2PpJ3y30wd1VEql1HrS6k0kGnIYYWxMOw3HhRt5aG6ROvaekfVnVZ76KOYvqr-2Fq4TlhtXaKfBzreQOZNggUQiG3Kc1fE7QLEI7KaidptIB7R0fI3DTvwOlX3WZYFynRg8AVf-2F6W8G0HxSn56cGRWuzsXWWlbZrH7RASuXA2BFi6Hd3l3qgGmd6cyL2Bl12si0LxCjZP-2F0wJgqhpMOTAx3tUpaydL5ELsD0iooiW-2F5BCVV7x7gCk7pQz97q6F25cW1SC-2F1UVyogdaZldir4rG-2BVuYsOSiNOTeM79GZ-2FbsubqukyrPU0x4NfoEV7XXJh4zXLnjxBw-2FI6LJvP0NIktBQnX75FXSlzMAL7y6SlZan6p5pv1GX8Ih1E4QwAak5WzwPMeX4UwUauFHcuuMA-2BmRlPSUkEI4Ut9Cx3LSU-2BIkCy-2BTY7BepyGooL7lGZJxQrsrclM1XH1lTQyOXIISpcQhWML0B5ISolp1SCXJTZisJo3t2lka6EptLHJKqH9HvPSTGnrSia2eLj4iJ3r9e-2F6rJHbKZHVKb0xcZVN85YBCAgPOrxohYzLtLjTf9drvEuQDFXFoN8ZpgT-2BScZP7Kmw5YrotwW-2FW-2FvBLTkd2v-2Fx3hu-2FpTk3hGfZw6JH-2F6VqZ3CxSsXtJJut6zhxBBmQK3lH14rKGi2id5if6mi92RGofv3DPbOjdUpa9ZTKaBLn-2BA0rPmsoAYCPYc7mor5yCx8msa9h5YqO3v-2BtYbx0OsuAvE5KDvg-3D-3D)   * Date:  **Thursday, January 5, 2023** * Time:  **12:00-1:00 p.m. MST** * Summary: An overview of the various error messages and common troubleshooting solutions.     If you are unable to attend, a recording will be available after the presentations. To view the webinar recordings, log into [WIDA AMS](http://url7125.datarecognitioncorp.com/ls/click?upn=-2BFgx-2F0s3Ow-2B6-2F8wBk3kGAJfYM2I-2BM32GyP-2B2ur3EawrUvExgTUe3o4VYRCNDCdov3l8StcdyxjPu6A-2FLPFsDsmZ0CSKtfTG-2BwKNzyeJ2CX4-3DXrWJ_oYBdxDr9Z-2BlEpaoDxBvn5AgNfMJcnpMevbxO26TlYHWcAecfM-2FV4w8Q3YbqDrqqs-2B7EH5VdAxGVW6IOqkIhWCfE2F-2FFRf0Cdn7HBqlYrjlBPOiTHC-2BwZPt0k4IFmieWq274LZ2Lii2AW0LRnaeuvUl1-2F9nKTy-2Fny5OCU0-2BzcnSwm1E-2FPzXDMcwF-2FpmTgAPuAyjNdfq05mU5M8XU3MpJuMr9okiUe6f89nNf30Cib2PpJ3y30wd1VEql1HrS6k0kGnIYYWxMOw3HhRt5aG6ROvaekfVnVZ76KOYvqr-2Fq4TlhtXaKfBzreQOZNggUQiG3Kc1fE7QLEI7KaidptIB7R0fI3DTvwOlX3WZYFynRg8AVf-2F6W8G0HxSn56cGRWuzsXWWlbZrH7RASuXA2BFi6Hd3l3qgGmd6cyL2Bl12si0LxCjZP-2F0wJgqhpMOTAx3tUpaydL5ELsD0iooiW-2F5BCVV7x7gCk7pQz97q6F25cW1SC-2F1UVyogdaZldir4rG-2BVuYsOSiNOTeM79GZ-2FbsubqukyrPU0x4NfoEV7XXJh4zXLnjxBw-2FI6LJvP0NIktBQnX75FXSlzMAL7y6SlZan6p5pv1GX8Ih1E4QwAak5WzwPMeX4UwUauFHcuuMA-2BmRlPSUkEI4Ut9Cx3LSU-2BIkCy-2BTY7BepyGooL7lGZJxQrsrclM1XH1lTQyOXIISpcQhWML0B5ISolp1SCXJTZisJo3t2njGONgECgN29rCDN-2F7OJPUOIRB1BwAajM-2FlAri8mrBnI-2FoV853n8kU40lCaNj-2FyeKObOcOB-2FvBsCrwvT3T-2FS33yc8RbYABGcF2sbH6vIaZyIqniTczb0MgG38sOD5ng4DApNco7PHZjW7D-2BvjP83YaT1-2FWq4iQCmHADLtH9IqQcTo2T6sNid15AE5uHbYfvCgRfLbOxSVaILigRjML1xxGC-2Bo2vqWujEeSW5ang-2FIy-2FWX3yO45H-2BV-2BmV2RjpQGx-2BA-3D-3D) and click the View Documentation tile on the landing page or select My Applications > General Information > Documents. | |
| **DRC INSIGHT Secure Application Version 13** | |
| The DRC Secure Application is the secure web-browsing interface that is installed on each testing device. For the 2022-2023 administrations of ACCESS for ELLs and WIDA Screener Online, ensure that the DRC INSIGHT Secure Application is updated to Version 13 on every student testing device. Installers for the DRC INSIGHT Secure Application can be found in [WIDA AMS](http://url7125.datarecognitioncorp.com/ls/click?upn=-2BFgx-2F0s3Ow-2B6-2F8wBk3kGAJfYM2I-2BM32GyP-2B2ur3EawrUvExgTUe3o4VYRCNDCdov3l8StcdyxjPu6A-2FLPFsDsueX0ItR4kGZNCXb4KZXcRw-3DsxPx_oYBdxDr9Z-2BlEpaoDxBvn5AgNfMJcnpMevbxO26TlYHWcAecfM-2FV4w8Q3YbqDrqqs-2B7EH5VdAxGVW6IOqkIhWCfE2F-2FFRf0Cdn7HBqlYrjlBPOiTHC-2BwZPt0k4IFmieWq274LZ2Lii2AW0LRnaeuvUoK4UrrCOoJbfbRVT0ywdP1qAslW-2Bu-2Ff57mszKpgvxPi70JEwWx5ThSMQ8xUH0UtKtaaxYaLBz6vSzFwb2nda0Umeg0ybM9DjLsOHr1-2F50aMKOrlYhM4evbn3rDg8a2qipPm0bV-2FvvQg0BI-2BvqKUiH3JpWOjtBzlzqTP38yAdatqJB1jOl5I9N35ot4SLwJhTXK-2BPLSWF8-2BkqPQhFzmz80m-2FauUeSW5I0DRdFJodExAPilaGPFlmfRr030QvjJJJwpe-2B50VD9Tup-2FHUVfjBokzqv2nPPUHPoPdKv2Vge-2FIHGXvSytlI3fdd6i-2B8OyngYKWit6gRPrAPUd8RMZXyuI2YVW0W729p1jAEfDKRuoxDH2e5ARcvCsE98PwkrJyl-2FGdSDh3G1NjjPgEwJ9e5JCLq2lQq6xuffSToLZDsxG2zbOrmudAtQqli0aYmwd3wfBIaeCMgQjXUQ9Kvca9Ci-2B4UNWKBIOdnzsFFC7GWPs-2Bx8ctPQuEgTSyj5LUbMV-2FLiZrVJjXS6rm29zNB8Z2Mb3HFK4lQg568N8AoOGIz5tLBTru0o3TfSzlSJ3tzTvosOZ-2BoUqcQJDIY3VGTud0-2FCgYeAQAW-2FhGSepaxtMpzERmnOIe2UabT5-2FiakkxHU7yzyQc9t2I0nio4JnriFHvUnif0oFJvpKMVkCQ84-2BjbHfOuhn-2FePlyBkMuTH4bR-2F7lINBuo8kF-2BDAQeUjJ8rJQ956TO-2FUBwc35u6gtJ8c50TizZ8Md2hx89RBiydpjjiM6eADw-3D-3D) under My Applications > General Information > Technology Downloads.    If the Central Office Services Configuration(s) are set to Enable Auto Updates, DRC INSIGHT installed on Windows, MacOS, or Linux will display a message that the *Client is out of date* and ask the user to run the update. Chrome OS and iPad OS devices will update automatically.    **Reminder for iPad OS v14.x setting**:  Apple previously released an enhanced security feature called Intelligent Tracking Prevention (ITP). Due to this security feature, you will need to manually enable Cross-Website Tracking on each iPad testing device using an iPad OS level 14.X to take the ACCESS for ELLs or WIDA Screener Online test.    Additional Information for enabling Cross-Website Tracking on the DRC INSIGHT Secure Application, can be found in the *Technology User Guide* located in WIDA AMS > My Applications > Documents. | |
| **Central Office Services (COS) Service Device Version 6** | |
| Central Services (COS) is an application that allows you to configure and manage your online testing environment from a central location. The complete COS application includes several functional components including the COS Service Device (COS-SD) Software for Content Management and Content Hosting.    Additionally, the COS Service Device provides additional test security because it requires the testing devices and the COS-SD to be on the same network, thus preventing testing from occurring off-network.    COS-SD that were left on should have been automatically updated to Version 6 in June 2022.  If the COS-SD did not automatically update, you will need to manually update the COS-SD software to Version 6 by forcing the update through the Service Device tab for each COS Configuration in the COS Application in [WIDA AMS](http://url7125.datarecognitioncorp.com/ls/click?upn=-2BFgx-2F0s3Ow-2B6-2F8wBk3kGAJfYM2I-2BM32GyP-2B2ur3EawrUvExgTUe3o4VYRCNDCdov3l8StcdyxjPu6A-2FLPFsDsi-2BP4408ZLobJCKHPhIK6hs-3DMMl-_oYBdxDr9Z-2BlEpaoDxBvn5AgNfMJcnpMevbxO26TlYHWcAecfM-2FV4w8Q3YbqDrqqs-2B7EH5VdAxGVW6IOqkIhWCfE2F-2FFRf0Cdn7HBqlYrjlBPOiTHC-2BwZPt0k4IFmieWq274LZ2Lii2AW0LRnaeuvUoK4UrrCOoJbfbRVT0ywdP1qAslW-2Bu-2Ff57mszKpgvxPi70JEwWx5ThSMQ8xUH0UtKtaaxYaLBz6vSzFwb2nda0Umeg0ybM9DjLsOHr1-2F50aMKOrlYhM4evbn3rDg8a2qipPm0bV-2FvvQg0BI-2BvqKUiH3JpWOjtBzlzqTP38yAdatqJB1jOl5I9N35ot4SLwJhTXK-2BPLSWF8-2BkqPQhFzmz80m-2FauUeSW5I0DRdFJodExAPilaGPFlmfRr030QvjJJJwpe-2B50VD9Tup-2FHUVfjBokzqv2nPPUHPoPdKv2Vge-2FIHGXvSytlI3fdd6i-2B8OyngYKWit6gRPrAPUd8RMZXyuI2YVW0W729p1jAEfDKRuoxDH2e5ARcvCsE98PwkrJyl-2FGdSDh3G1NjjPgEwJ9e5JCLq2lQq6xuffSToLZDsxG2zbOrmudAtQqli0aYmwd3wfBIaeCMgQjXUQ9Kvca9Ci-2B4UNWKBIOdnzsFFC7GWPs-2Bx8ctPQuEgTSyj5LUbMV-2FLiZrVJjXS6rm29zNB8Z2Mb3HFK4lQg568N8AoOGIz5tLBTYL6oAnPxeHiyUSOwz00emT1vFNHQMvcwD-2FK2czmYj6kzEzQMuJoToNtVP-2BpJTnHg3dEsG5roYMSym-2Bo-2FyFkEjZIZkaVOMVU2MKH7y5iKAdNh4NekChQoya3xhDRpDJSafDp8xsn-2Fa8KZ-2B5yinnyjENWgdYjZJaN0jawU06rYfzgzLqjO7oLorC7oFd1cTaiEbupXbVHNAKGJOMEmmE26Nw-3D-3D).    The following administrations will need to be checked and downloaded under Content Management in COS for each active COS Configuration with a COS-SD.    EWD108 - WIDA Screener Assessment - for the 22-23 Screener administration  EWD372 - Sample Items  EWD104 - ACCESS for ELLs Assessment - for the 22-23 ACCESS for ELLs administration    Detailed information for how to configure, install, manage, and troubleshoot the COS-SD can be found in the Technology User Guide located in WIDA AMS under My Applications > General Information > Documents.    A [COS Online Help](http://url7125.datarecognitioncorp.com/ls/click?upn=-2BFgx-2F0s3Ow-2B6-2F8wBk3kGAIr4XoxPMj1Kb-2Bfw8lni6WiOdMGVuQbHzt2GLkzD7lmlqC4i2Nbl95Qj3nMVQSONVRjre42liccsnYDIja9xIEp9EcpSl4bEeqQL1vaion7PUKSvzRBgEo-2FWdNej1k65gg-3D-3DPDSI_oYBdxDr9Z-2BlEpaoDxBvn5AgNfMJcnpMevbxO26TlYHWcAecfM-2FV4w8Q3YbqDrqqs-2B7EH5VdAxGVW6IOqkIhWCfE2F-2FFRf0Cdn7HBqlYrjlBPOiTHC-2BwZPt0k4IFmieWq274LZ2Lii2AW0LRnaeuvUoK4UrrCOoJbfbRVT0ywdP1qAslW-2Bu-2Ff57mszKpgvxPi70JEwWx5ThSMQ8xUH0UtKtaaxYaLBz6vSzFwb2nda0Umeg0ybM9DjLsOHr1-2F50aMKOrlYhM4evbn3rDg8a2qipPm0bV-2FvvQg0BI-2BvqKUiH3JpWOjtBzlzqTP38yAdatqJB1jOl5I9N35ot4SLwJhTXK-2BPLSWF8-2BkqPQhFzmz80m-2FauUeSW5I0DRdFJodExAPilaGPFlmfRr030QvjJJJwpe-2B50VD9Tup-2FHUVfjBokzqv2nPPUHPoPdKv2Vge-2FIHGXvSytlI3fdd6i-2B8OyngYKWit6gRPrAPUd8RMZXyuI2YVW0W729p1jAEfDKRuoxDH2e5ARcvCsE98PwkrJyl-2FGdSDh3G1NjjPgEwJ9e5JCLq2lQq6xuffSToLZDsxG2zbOrmudAtQqli0aYmwd3wfBIaeCMgQjXUQ9Kvca9Ci-2B4UNWKBIOdnzsFFC7GWPs-2Bx8ctPQuEgTSyj5LUbMV-2FLiZrVJjXS6rm29zNB8Z2Mb3HFK4lQg568N8AoOGIz5tLBTsQRQyZZhllHBBx8ivh-2BSSbr7ZoJMcTlIYvzvDbzH2v-2Fn3J-2FJ5rh8DDy-2BHUXnTbf-2BJFKP-2BTYNwFZzgVEiJ7bjh1IpNIywhQcFiNLtlVfdX7JiUNiXvCldUuVrQVHjJIGY-2Bf8RI01jHh0n3k4Db3Kmb8CC4WcuDBIOh3phWCj6XoR2ebnXR2742k9h4j7eu8bAAHiJ7uR4HzVx16ZjIPgOPg-3D-3D) is also available that contains several topics describing how to use COS. | |
| **DRC Additional Whitelisting Requirements** | |
| All testing devices should have access to the internet and be able to access the DRC servers. Each testing program uses its own URLs to communicate from the DRC INSIGHT software to the DRC servers. Ensure that the URLs shown below are allowlisted in the content filtering systems or other proxy/firewall software that are used locally.    This information can be found in the *System Requirements and Testing Information* section of the Technology User Guide located in [WIDA AMS](http://url7125.datarecognitioncorp.com/ls/click?upn=-2BFgx-2F0s3Ow-2B6-2F8wBk3kGAJfYM2I-2BM32GyP-2B2ur3EawrUvExgTUe3o4VYRCNDCdov3l8StcdyxjPu6A-2FLPFsDsueX0ItR4kGZNCXb4KZXcRw-3D1yj7_oYBdxDr9Z-2BlEpaoDxBvn5AgNfMJcnpMevbxO26TlYHWcAecfM-2FV4w8Q3YbqDrqqs-2B7EH5VdAxGVW6IOqkIhWCfE2F-2FFRf0Cdn7HBqlYrjlBPOiTHC-2BwZPt0k4IFmieWq274LZ2Lii2AW0LRnaeuvUoK4UrrCOoJbfbRVT0ywdP1qAslW-2Bu-2Ff57mszKpgvxPi70JEwWx5ThSMQ8xUH0UtKtaaxYaLBz6vSzFwb2nda0Umeg0ybM9DjLsOHr1-2F50aMKOrlYhM4evbn3rDg8a2qipPm0bV-2FvvQg0BI-2BvqKUiH3JpWOjtBzlzqTP38yAdatqJB1jOl5I9N35ot4SLwJhTXK-2BPLSWF8-2BkqPQhFzmz80m-2FauUeSW5I0DRdFJodExAPilaGPFlmfRr030QvjJJJwpe-2B50VD9Tup-2FHUVfjBokzqv2nPPUHPoPdKv2Vge-2FIHGXvSytlI3fdd6i-2B8OyngYKWit6gRPrAPUd8RMZXyuI2YVW0W729p1jAEfDKRuoxDH2e5ARcvCsE98PwkrJyl-2FGdSDh3G1NjjPgEwJ9e5JCLq2lQq6xuffSToLZDsxG2zbOrmudAtQqli0aYmwd3wfBIaeCMgQjXUQ9Kvca9Ci-2B4UNWKBIOdnzsFFC7GWPs-2Bx8ctPQuEgTSyj5LUbMV-2FLiZrVJjXS6rm29zNB8Z2Mb3HFK4lQg568N8AoOGIz5tLBT-2FGrxvHZ-2FRWekzqFCeZOWUZPGvQW-2BvM5rPnJIKNOczOXh450uonYWqCQ4XFI88sJkCbuatSNqeflKDDuCo0xpB7jO2vx7y6sZdzpOrTELiQ9x2nKhPfws2qYha2MRl1gPxsav1xm5Z-2FF6N9g6LH2VANYn4VgJhhxuF-2ByMB-2Biy-2BqsFZVZXFhgMeMV6Z8efH0rf0jBOUdronqc8ZA0b-2F5H3Zw-3D-3D) under My Applications > General Information > Documents.     * [https://drc-centraloffice.com](http://url7125.datarecognitioncorp.com/ls/click?upn=-2BFgx-2F0s3Ow-2B6-2F8wBk3kGACqz0TDcr4xpCLW8pkxr7BVSZY9iBsODkOPACiq8lP2nVXqwuBDwsiXOZtaIt8tdC-2Bj4Ryr1rprFuXxDLd-2BWtRY5CJMZFd64FI8Zu1lsM5cv7AH9_oYBdxDr9Z-2BlEpaoDxBvn5AgNfMJcnpMevbxO26TlYHWcAecfM-2FV4w8Q3YbqDrqqs-2B7EH5VdAxGVW6IOqkIhWCfE2F-2FFRf0Cdn7HBqlYrjlBPOiTHC-2BwZPt0k4IFmieWq274LZ2Lii2AW0LRnaeuvUoK4UrrCOoJbfbRVT0ywdP1qAslW-2Bu-2Ff57mszKpgvxPi70JEwWx5ThSMQ8xUH0UtKtaaxYaLBz6vSzFwb2nda0Umeg0ybM9DjLsOHr1-2F50aMKOrlYhM4evbn3rDg8a2qipPm0bV-2FvvQg0BI-2BvqKUiH3JpWOjtBzlzqTP38yAdatqJB1jOl5I9N35ot4SLwJhTXK-2BPLSWF8-2BkqPQhFzmz80m-2FauUeSW5I0DRdFJodExAPilaGPFlmfRr030QvjJJJwpe-2B50VD9Tup-2FHUVfjBokzqv2nPPUHPoPdKv2Vge-2FIHGXvSytlI3fdd6i-2B8OyngYKWit6gRPrAPUd8RMZXyuI2YVW0W729p1jAEfDKRuoxDH2e5ARcvCsE98PwkrJyl-2FGdSDh3G1NjjPgEwJ9e5JCLq2lQq6xuffSToLZDsxG2zbOrmudAtQqli0aYmwd3wfBIaeCMgQjXUQ9Kvca9Ci-2B4UNWKBIOdnzsFFC7GWPs-2Bx8ctPQuEgTSyj5LUbMV-2FLiZrVJjXS6rm29zNB8Z2Mb3HFK4lQg568N8AoOGIz5tLBT30pDSIfHkykQmvFsDujAuxXgIEPOenq5CikLaotxg6Iwrpz-2BbLrk3I11HWvk2vwYUbjTaFqecSsj20Yk5HuLc3GiSrRob7Ki1ON7auXWfEPuq65-2FSCoUah8zBOR1ORTerAeLI2BFiBckSGYXmstjuBV9rB0yoIeJB6kSgYZrsffHVvjKEl-2BlnYbE7Iiy18WWpEbrIvTAEfK8ooUUAn-2BXJA-3D-3D) 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[https://cdn-download-prod.drcedirect.com](http://url7125.datarecognitioncorp.com/ls/click?upn=-2BFgx-2F0s3Ow-2B6-2F8wBk3kGACqz0TDcr4xpCLW8pkxr7BVrZyaWbl3FUPNg0WO3SVTNtoNz1b9zgdRLarLtF2kl9UB2tux43Au-2Bx8ZQULkXHwDHwDPsoRD4rVin1dBQYzBg9fzvmjS4B1LTs-2FsiAXY-2FeA-3D-3DWBLd_oYBdxDr9Z-2BlEpaoDxBvn5AgNfMJcnpMevbxO26TlYHWcAecfM-2FV4w8Q3YbqDrqqs-2B7EH5VdAxGVW6IOqkIhWCfE2F-2FFRf0Cdn7HBqlYrjlBPOiTHC-2BwZPt0k4IFmieWq274LZ2Lii2AW0LRnaeuvUoK4UrrCOoJbfbRVT0ywdP1qAslW-2Bu-2Ff57mszKpgvxPi70JEwWx5ThSMQ8xUH0UtKtaaxYaLBz6vSzFwb2nda0Umeg0ybM9DjLsOHr1-2F50aMKOrlYhM4evbn3rDg8a2qipPm0bV-2FvvQg0BI-2BvqKUiH3JpWOjtBzlzqTP38yAdatqJB1jOl5I9N35ot4SLwJhTXK-2BPLSWF8-2BkqPQhFzmz80m-2FauUeSW5I0DRdFJodExAPilaGPFlmfRr030QvjJJJwpe-2B50VD9Tup-2FHUVfjBokzqv2nPPUHPoPdKv2Vge-2FIHGXvSytlI3fdd6i-2B8OyngYKWit6gRPrAPUd8RMZXyuI2YVW0W729p1jAEfDKRuoxDH2e5ARcvCsE98PwkrJyl-2FGdSDh3G1NjjPgEwJ9e5JCLq2lQq6xuffSToLZDsxG2zbOrmudAtQqli0aYmwd3wfBIaeCMgQjXUQ9Kvca9Ci-2B4UNWKBIOdnzsFFC7GWPs-2Bx8ctPQuEgTSyj5LUbMV-2FLiZrVJjXS6rm29zNB8Z2Mb3HFK4lQg568N8AoOGIz5tLBTPxlorEB11vqejU874dm8vQoR5Ii6gFO4bYTvKF3kvaeku4WFtYbO4xDenO1MDJVqN-2BLAioXx5QzM-2FdHMqZ2PGdOGX70d3VZG-2BlGI3-2FR5pyyKTGmvDB0M2nMdOtKD-2F-2FIknrJQSImn-2BRhC9V9tG-2B-2BPQGrXpcHCKLTBPhdLWjv4nM0Zia9vZcwECpqap3XYP-2BsWbfkmpzWRqtfpYKLKy4M8yA-3D-3D) * 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* [https://us-east-2-content-hosting-form-locker-prod.s3.us-east-2.amazonaws.com](http://url7125.datarecognitioncorp.com/ls/click?upn=-2BFgx-2F0s3Ow-2B6-2F8wBk3kGACqz0TDcr4xpCLW8pkxr7BVY2CGUXkU18uwCVspyzAc8ZKpk1MkMIqRaCke-2Fgflfrtou9wRhCtVaKbeE0rN9jqCuBe6xkmMgBqn9VH5XPbadm-2FpKmVsJMFm9k32FKA7BGjtKbN-2BCZdYB-2FJ5eujt065zPZiIYd2mY2yjNZ5g8jKkivRH6_oYBdxDr9Z-2BlEpaoDxBvn5AgNfMJcnpMevbxO26TlYHWcAecfM-2FV4w8Q3YbqDrqqs-2B7EH5VdAxGVW6IOqkIhWCfE2F-2FFRf0Cdn7HBqlYrjlBPOiTHC-2BwZPt0k4IFmieWq274LZ2Lii2AW0LRnaeuvUoK4UrrCOoJbfbRVT0ywdP1qAslW-2Bu-2Ff57mszKpgvxPi70JEwWx5ThSMQ8xUH0UtKtaaxYaLBz6vSzFwb2nda0Umeg0ybM9DjLsOHr1-2F50aMKOrlYhM4evbn3rDg8a2qipPm0bV-2FvvQg0BI-2BvqKUiH3JpWOjtBzlzqTP38yAdatqJB1jOl5I9N35ot4SLwJhTXK-2BPLSWF8-2BkqPQhFzmz80m-2FauUeSW5I0DRdFJodExAPilaGPFlmfRr030QvjJJJwpe-2B50VD9Tup-2FHUVfjBokzqv2nPPUHPoPdKv2Vge-2FIHGXvSytlI3fdd6i-2B8OyngYKWit6gRPrAPUd8RMZXyuI2YVW0W729p1jAEfDKRuoxDH2e5ARcvCsE98PwkrJyl-2FGdSDh3G1NjjPgEwJ9e5JCLq2lQq6xuffSToLZDsxG2zbOrmudAtQqli0aYmwd3wfBIaeCMgQjXUQ9Kvca9Ci-2B4UNWKBIOdnzsFFC7GWPs-2Bx8ctPQuEgTSyj5LUbMV-2FLiZrVJjXS6rm29zNB8Z2Mb3HFK4lQg568N8AoOGIz5tLBTYvHlFmdHpwyqcRK3piOVs8vhWkv2eWeI9Oy8QqDxcJ-2BXGzQddXkMBYa070DSP90fDPhthqvEWVPHzRVmZ-2Bubjp-2BafyFa4E1d05emM5kOtQqm9h9SzcA2OkN0YPYJexybBzd07QfIqXtxc3-2F7ExicE-2FI5T8j7-2BlJC3Cok7Op1tJ0RJtvCs7jz-2BTwXBpg4PPp8hTAiYWEeCpQIqSkH4GUELQ-3D-3D)     Ports - 80/http and 443/https applies to all URLs. | |
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| WIDA AMS has over **60 Customer Service Knowledge Articles** that include important information regarding the most common questions DRC receives each year about reports, the WIDA Screener Online administration, materials, user management, test management, and student management. To access the Knowledge Articles, log in to [WIDA AMS](http://url7125.datarecognitioncorp.com/ls/click?upn=-2BFgx-2F0s3Ow-2B6-2F8wBk3kGACqz0TDcr4xpCLW8pkxr7BXxHTuMsM6E-2BbVy7E4zQc055izcQxRnyrh4PzdYmeRDwlnd5ppwL10-2BsXf1-2BRMBGkEfmA6LuI8-2FgWJVCw-2FHDy8fHKUD-2FP9-2B19cbkCIfKxPQ5g-3D-3DS_3-_oYBdxDr9Z-2BlEpaoDxBvn5AgNfMJcnpMevbxO26TlYHWcAecfM-2FV4w8Q3YbqDrqqs-2B7EH5VdAxGVW6IOqkIhWCfE2F-2FFRf0Cdn7HBqlYrjlBPOiTHC-2BwZPt0k4IFmieWq274LZ2Lii2AW0LRnaeuvUoK4UrrCOoJbfbRVT0ywdP1qAslW-2Bu-2Ff57mszKpgvxPi70JEwWx5ThSMQ8xUH0UtKtaaxYaLBz6vSzFwb2nda0Umeg0ybM9DjLsOHr1-2F50aMKOrlYhM4evbn3rDg8a2qipPm0bV-2FvvQg0BI-2BvqKUiH3JpWOjtBzlzqTP38yAdatqJB1jOl5I9N35ot4SLwJhTXK-2BPLSWF8-2BkqPQhFzmz80m-2FauUeSW5I0DRdFJodExAPilaGPFlmfRr030QvjJJJwpe-2B50VD9Tup-2FHUVfjBokzqv2nPPUHPoPdKv2Vge-2FIHGXvSytlI3fdd6i-2B8OyngYKWit6gRPrAPUd8RMZXyuI2YVW0W729p1jAEfDKRuoxDH2e5ARcvCsE98PwkrJyl-2FGdSDh3G1NjjPgEwJ9e5JCLq2lQq6xuffSToLZDsxG2zbOrmudAtQqli0aYmwd3wfBIaeCMgQjXUQ9Kvca9Ci-2B4UNWKBIOdnzsFFC7GWPs-2Bx8ctPQuEgTSyj5LUbMV-2FLiZrVJjXS6rm29zNB8Z2Mb3HFK4lQg568N8AoOGIz5tLBTZbACEGXdjqwa0wA0RPcG5his-2FE4RsJ9xdiCiOGACTmpKgdJL2zOFfxlBEqDTcNC8-2BeH4POxp6-2FNaIuJe8zwEr1I0erGvd3ApLtjclkrxHG7vYc4OpoLMGeDBOYlfzmIyjTJP173362PG-2FUDkgKPn09SIz4zTc-2BlSyG2AQLZJgkeNmfbyScmwXgBOIwrutRqrilebfOBtm2-2BmIpew7wAEjg-3D-3D) and click My Applications > DRC Customer Service > Knowledge Articles.    To gather feedback and continuously improve customer satisfaction, DRC will send an **optional survey** to random recipients after a customer service contact has been made.    Also, **Teletypewriter (TTY) Support Technology** is enabled for users with hearing or speech impairments. DRC is providing a separate phone number to support TTY functionality. Contact **763-268-2889** to talk to a DRC Customer Service agent with TTY experience.    DRC Customer Service is also staffing **bilingual** agents beginning with the 22-23 administration.    WIDA AMS has been updated to include an **Enhanced Landing Page** with quick access buttons for the most used functions (e.g., Student Management, Test Management, Install and Configure Testing Software, etc.). After logging into [WIDA AMS](http://url7125.datarecognitioncorp.com/ls/click?upn=-2BFgx-2F0s3Ow-2B6-2F8wBk3kGACqz0TDcr4xpCLW8pkxr7BWEmAVBXUziCsBvyyKCTApilraTs8Ix06rMRwKY2p4lshizBwXdUKACj1gzc4nSJ0puFHrbqT9-2FkZSOCzTRLXLBYyIR27-2Bz-2BQNRQPy-2FeIFW0Q-3D-3DXXRG_oYBdxDr9Z-2BlEpaoDxBvn5AgNfMJcnpMevbxO26TlYHWcAecfM-2FV4w8Q3YbqDrqqs-2B7EH5VdAxGVW6IOqkIhWCfE2F-2FFRf0Cdn7HBqlYrjlBPOiTHC-2BwZPt0k4IFmieWq274LZ2Lii2AW0LRnaeuvUoK4UrrCOoJbfbRVT0ywdP1qAslW-2Bu-2Ff57mszKpgvxPi70JEwWx5ThSMQ8xUH0UtKtaaxYaLBz6vSzFwb2nda0Umeg0ybM9DjLsOHr1-2F50aMKOrlYhM4evbn3rDg8a2qipPm0bV-2FvvQg0BI-2BvqKUiH3JpWOjtBzlzqTP38yAdatqJB1jOl5I9N35ot4SLwJhTXK-2BPLSWF8-2BkqPQhFzmz80m-2FauUeSW5I0DRdFJodExAPilaGPFlmfRr030QvjJJJwpe-2B50VD9Tup-2FHUVfjBokzqv2nPPUHPoPdKv2Vge-2FIHGXvSytlI3fdd6i-2B8OyngYKWit6gRPrAPUd8RMZXyuI2YVW0W729p1jAEfDKRuoxDH2e5ARcvCsE98PwkrJyl-2FGdSDh3G1NjjPgEwJ9e5JCLq2lQq6xuffSToLZDsxG2zbOrmudAtQqli0aYmwd3wfBIaeCMgQjXUQ9Kvca9Ci-2B4UNWKBIOdnzsFFC7GWPs-2Bx8ctPQuEgTSyj5LUbMV-2FLiZrVJjXS6rm29zNB8Z2Mb3HFK4lQg568N8AoOGIz5tLBTHk3f5LkHHwpE5O2n2OIOHcKacxvuagBH2Zd01gaALN3gkEJsMJUPyO-2BuqplzELmTsgm17BPWFiWEmT9PFSuWTKfx-2FIKeXMamFPeGL1jKJCmaeRnp0d0NGDarCgT4cQb5QpLPZE6pvNx7CiL9eqhmZ48mtNV4pd-2BsjT7OTnxaHf2WKCkcwAwWpo84GeW1vSLsLLCnF-2BT392QrI91G-2Fl5DWQ-3D-3D), users will see up to nine, new, quick access buttons displayed left to right and top to bottom on the landing page. The quick access buttons are displayed based on user permissions in WIDA AMS.  DRC has also implemented a tabbed layout with two tabs on the WIDA AMS landing page. The *Get Hel*p tab includes information on which topics to contact DRC Customer Service for and on which topics to contact WIDA Client Services Center for. The *Public Test Resources* tab provides access to Test Practice items, the Test Demo videos, and Sample Items to acquaint Test Administrators and students with the DRC INSIGHT online testing platform. | |
| **DRC Additional Resources** | |
| In advance of administering WIDA Screener or ACCESS for ELLs online tests, you will need to review these resources.     * The *COS Online Help* contains several topics describing how to use COS. It is linked and available in the *Technology User Guide* found in WIDA AMS under My Applications > General Information > Documents. * Review the *Technology Readiness Checklist* for WIDA Online Assessments located in WIDA AMS under My Applications > General Information > Documents. This document provides Technology Coordinators a timeline and activities to prepare the technology for administering the online test. * Review the *Supported System Requirements for ACCESS for ELLs and Screener* located in WIDA AMS under My Applications > General Information > Documents. * Review the *ACCESS for ELLs Headset specifications* located in WIDA AMS under My Applications > General Information > Documents, for administering the Speaking test. * View the *Test Demo*(videos) and *Test Practice* (interactive items) in DRC INSIGHT. This is an important step to ensure the headset components are working properly. | |
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| Please contact **DRC Customer Support** with any questions at [WIDA@DataRecognitionCorp.com](mailto:WIDA@DataRecognitionCorp.com) or call 1-855-787-9615 (TTY: 763-268-2889).  Previous CDE Technology updates can be viewed at <http://www.cde.state.co.us/assessment/announcements>.    If you have any questions, please contact Collin Bonner at [Bonner\_C@cde.state.co.us](mailto:Bonner_C@cde.state.co.us). | |
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