Date: 11/09/2016

Subject: *DTC* - Technology Update 11/09/2016

Contact: Collin Bonner, Bonner_C@cde.state.co.us

Dear District Technology Coordinator:

This technology update contains information related to CMAS: iOS 10 and Mac OSX 10.12 Sierra TestNav Support.

iOS 10 is Currently not Supported by TestNav

iOS 10 is currently not supported for CMAS testing due to a testing security issue introduced by the version's new features. Pearson deployed a temporary patch to TestNav to deny access to secure (kiosk-mode) tests if the testing device is operating on iOS 10. Additionally, the TestNav app on iPads will not be accessible, meaning that iPads already on iOS 10 will need to use the Safari browser to access PARCC Practice tests at https://parcc.pearson.com/practice-tests/.

Pearson is working with Apple to resolve the test security issue and to allow support for iOS 10 in the future. Schools using iPads should not upgrade to iOS 10 until Pearson confirms that the issue has been resolved and communicates that solution to the field.

If some of your devices have already been upgraded to iOS 10, please contact Apple Support.

Please note, the current supported versions of iOS are:

•   iOS 9.3.2 and newer versions of iOS 9

MacOS X 10.12 Sierra Limited Support

Limited support for the new MacOS 10.12 Sierra operating system has been added to the TestNav Requirements page. The TestNav Desktop App will not be supported on MacOS 10.12 Sierra; however, browser-based testing using the Firefox 45 Extended Support Release (ESR) browser will be supported. The Firefox 45 ESR browser can be downloaded at http://download.testnav.com.

It is recommended that schools using Mac computers do not upgrade to MacOS 10.12 Sierra until Pearson confirms that the operating system will be supported on the TestNav Desktop App, and communicates that solution to the field.

If some of your devices have already been upgraded to MacOS 10.12 Sierra, please use the Firefox 45 ESR browser to administer PARCC assessments.

Please note, the current supported versions of MacOS are:

•   MacOS 10.9, 10.10, and 10.11

Pearson is working closely with Apple to address the issues with iOS 10 and OSX 10.12. The Universal Clipboard issue is being worked on and Pearson is close to being able to provide a solution.

If you have any questions, please contact Collin Bonner at Bonner_C@cde.state.co.us.