

Date: 11/03/2016

Subject: *DTC* - Technology Update 11/03/2016

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Dear District Technology Coordinator:

This technology update contains information related to the following topics:

- ACCESS 2.0: ACCESS for ELLs 2.0 Technology Resources

ACCESS for ELLs 2.0 Technology Resources – WIDA Assessment Management System (WIDA AMS)

Our Colorado ACCESS for ELLs 2.0 Assessment will open January 9, 2017.

WIDA AMS (www.wida-ams.us) has undergone some enhancements over the summer and will require users to agree to a new security agreement and create a new password to the website upon initial log in.

ACCOUNTS

Please contact your District Assessment Coordinator (DAC) and confirm that they have created an account for you in WIDA AMS (www.wida-ams.us) that will allow you to access everything you need to prepare for the online test.

SOFTWARE UPDATES:

DRC has worked to improve the functionality of the testing platform to make for a smoother, faster, easier online testing experience.

Testing Site Manager (TSM)

The Testing Site Manager (TSM) will be required for WIDA ACCESS for ELLs 2.0 testing for both Content and Response Caching. **The latest version required for testing is 9.1.** All districts with TSMs from last year will need to uninstall and reinstall the TSMs in the district. The enhancements to the latest TSM are highlighted below:

- Increased Content Download Retries
- On Demand Verification with Auditing of Content Files
- Content hosted securely in the cloud
- Log Files sent directly to DRC for quicker DRC Customer Service access
- New 64-bit TSM version for faster processing, scalability, and performance – Highly recommended for sites that have 64-bit operating systems available

Device Toolkit

Districts can re-use existing Org units that are still in place from last year's ACCESS 2.0 administration.

Ensure the TSM you are using for ACCESS for ELLs 2.0 is TSM 9.1. Also, ensure you are copying/pasting the TSM Server Domain string, as pictured in the example below, for both the TSM Content Caching line and the Response Caching line in the Device Toolkit. **IP Addresses or Machine names will no longer work.**

The screenshot displays the Testing Site Manager (TSM) interface. At the top, it shows the TSM Name: Field Support WIDA Production TSM, TSM Version: 9.1.0_2, TSM Server Domain: 0137d413-legacy-prod.drc-centraloffice.com, and TSM Server IP: 172.21.3.88. Below this, there are tabs for Content Caching, Response Caching, and Tools. The Content Caching tab is active, showing a Content List table with columns for Content, Status, File Count, Download Results, and Retry Content. The table lists three items: 086372 - WIDA Sample Items ALL 2019-2016, 086428 - WIDA Screener ALL 2016, and 086004 - WIDA ACCESS for ELLs ALL 2016-2017. Below the table, there are checkboxes for Enable Auto Update, Enable Content Caching, and Enable Load Simulation. The TSM Content Caching and Simulation Server Name field is set to https://0137d413-legacy-prod.drc-centraloffice.com:8443/. The TSM Response Caching Server Name field is also set to https://0137d413-legacy-prod.drc-centraloffice.com:8443/. A red line highlights the TSM Server Domain and the two server name fields, with red arrows pointing from the domain to both server name fields.

Testing Site Manager (TSM)
(includes Local Caching Service [LCS] capabilities)

TSM Name: Field Support WIDA Production TSM
TSM Version: 9.1.0_2
TSM Server Domain: 0137d413-legacy-prod.drc-centraloffice.com
TSM Server IP: 172.21.3.88

Content Caching | Response Caching | Tools

Last Updated: 09/23/2016 11:36:44 AM
Update Content | Refresh Content

10 records per page
Content List
Search:

Content	Status	File Count	Download Results	Retry Content
086372 - WIDA Sample Items ALL 2019-2016	Up-to-Date	2349/2349	Download	Update
086428 - WIDA Screener ALL 2016	Up-to-Date	14005/14005	Download	Update
086004 - WIDA ACCESS for ELLs ALL 2016-2017	Up-to-Date	8096/8096	Download	Update

Showing 1 to 3 of 3 entries
Previous | Next

ORG Unit ID: m1XeFmXmz

ORG Unit Name: Andrew WIDA SAMPLE

Proxy Host: e.g., http://10.3.97.116:8080/
(Proxy host address is only needed when using a Proxy Server. Check with your Network Administrator.)

Enable Auto Update:

Enable Content Caching:

Enable Load Simulation:

TSM Content Caching and Simulation Server Name: https://0137d413-legacy-prod.drc-centraloffice.com:8443/

Enable Response Caching:

TSM Response Caching Server Name: https://0137d413-legacy-prod.drc-centraloffice.com:8443/

Update Configuration | Delete ORG Unit | Cancel

Again, please note that both **Content and Response Caching** are required for testing this year.

Whitelisting URLs

Address	Ports
http://wida-insight-client.drcedirect.com/	80, 443
https://wida-insight.drcedirect.com/	80, 443
https://wbte.drcedirect.com/	80, 443
https://www.wida-ams.us/	80, 443
https://wida.drcedirect.com/	80, 443
https://dtk.drcedirect.com/	80, 443
https://api-gateway-cloud.drcedirect.com/	80, 443
https://api-gateway.drcedirect.com/	80, 443
https://cdn-content-prod.drcedirect.com/	80, 443
https://cdn-download-prod.drcedirect.com/	80, 443
http://drc-centraloffice.com/	80, 443

DRC INSIGHT

The INSIGHT application will need to be installed/updated on every student testing device to the 7.1 version. If INSIGHT is already installed, Macs and Windows will prompt for an update upon launch and apps will update automatically.

Updates to INSIGHT will include:

- Improved transmission of speaking response files.
- Resiliency – more retries to prevent time outs
 - Applies to both content retrieval and response processing

TIMELINE & RESOURCES

As a reminder, in advance of administering ACCESS for ELLs 2.0, you will need to complete the following steps:

- Review the [Technology Readiness Checklist](#) for WIDA Online Assessments on the WIDA website.
- The Technology Readiness Checklist covers site planning, scheduling, logistics, communication, training, and a timeline to implement those key components. This will help the technology and assessment departments work together to ensure that the district is prepared for ACCESS for ELLs 2.0 testing for the 2016-2017 school year.
- Review the [INSIGHT Technology User Guide](#) on how to implement software updates and installs available on WIDA website (www.wida.us).
- Review the [Technology webpage](#) for information about technology requirements, including [headset specifications](#) for the Speaking test.
- Before testing, view the Test Demo (videos) and Test Practice (interactive items) in INSIGHT. This is an important step to ensure the audio and headset components are working correctly.

- Attend or watch the recordings of the [Technology Coordinator Overview webinar series](#) on www.wida.us.

SOFTWARE DOWNLOADS

To access the TSM and INSIGHT downloads:

- Log into WIDA AMS (www.wida-ams.us),
- In the top navigation panel: click **All Applications > General Information > Technology Downloads**.
- Then select the download under the correct operating system and click the download icon under the action column.
- Please reference the Insight Technology User Guide for install and setup instructions.
- The iPad app is only available in the Apple App Store.

You may contact **DRC Customer Support** with any questions at WIDA@DataRecognitionCorp.com or **1-855-787-9615**.

If you have any questions, please contact Collin Bonner at Bonner_C@cde.state.co.us.