Date: 02/23/2018

Subject:  \*DTC\* - Technology Update 02/23/2018

Contact: Collin Bonner, [Bonner\_C@cde.state.co.us](mailto:Bonner_C@cde.state.co.us)

Dear District Technology Coordinator:

This technology update contains information related to the following topics:

* CMAS: TestNav added support for iOS 11.2.6
* CMAS Reminder: 2018 DTC TestNav Troubleshooting and Support Webinar
* CMAS Reminder: District Technology Coordinator Designations for the 2018 Assessment Window

**CMAS: TestNav added support for iOS 11.2.6**

Pearson has added support for iOS 11.2.6.

**Reminder: 2018 DTC TestNav Troubleshooting and Support Webinar**

The DTC TestNav troubleshooting and support webinar is a voluntary training and is not required. It is designed to help technical staff support test administrators during a CMAS online administration using Pearson software. This training will cover common errors, TestNav’s Early Warning System triggers, and locating and reading student log files. Additionally, the webinar will cover some case studies with example troubleshooting scenarios.

The webinar will be offered on **Tuesday, February 27th from 1:30 PM to 3:30 PM**.

CDE asks that districts make arrangements to share one connection per district if they wish to have multiple participants. This will help CDE ensure that the 200 participant session limit is not exceeded. A recording will be made available for individuals who are unable to attend the live session.

Once CDE has confirmed your registration for the 2018 DTC TestNav Troubleshooting and Support Webinar, you will receive an email confirmation with a web link, phone number, and complete instructions on how to join the webinar.

Please follow the link <https://www.surveymonkey.com/r/3NW2RQV> to register.

On Monday, February 26th at 12:00 PM registration will close and confirmation emails will be sent.

**Reminder: District Technology Coordinator Designations for the 2018 Assessment Window**

Each district Superintendents should identify a District Technology Coordinator for the 2018 assessment administration. Each DTC will have the following responsibilities and privileges:

* Be escalated to Pearson’s Level 2 technical support when contacting the help desk with questions regarding the online assessment system for CMAS English, Math, Science or Social Studies **(Note: Only the official, identified DTCS will be escalated)**.
* Serve as the primary contact between their district and the CDE Assessment Unit regarding online administration of state assessments.
* Receive critical, in-depth communication from testing vendors directly from CDE during administrations.
* Communicate with pertinent information to district stakeholders concerning the online administration of state assessments.
* Request support directly from the CDE Assessment unit.

If your district needs to make updates or changes, please use the link to access the [DTC Appointment Form](http://www.cde.state.co.us/assessment/dtc-appointment-form) and contact Margo Allen [Allen\_M@cde.state.co.us](mailto:Allen_M@cde.state.co.us) if you have questions.

Previous CDE Technology updates can be viewed at <http://www.cde.state.co.us/assessment/announcements>.

If you have any questions, please contact Collin Bonner at [Bonner\_C@cde.state.co.us](mailto:Bonner_C@cde.state.co.us).

Thank you,

Collin