PROGRAM NAME: \_\_\_\_\_

Completed by: \_\_\_\_\_ Date Completed: \_\_\_\_\_

STRATEGIES/ACTIVITIES and EVENTS	Who will	Resources	Timetable	Outcomes:
-	do it?	Needed		
1. Program will distribute Rules of Behavior to every	Site	Rules of	Each	100% of the
family as they enroll throughout the year.	Coordinator	Behavior	quarter	families
		Copies		attending the
				Program will
		Postage		have a Rules
				of Behavior
				form that
				outlines the
				Program
				policies and procedures.
				procedures.
				Qtr 1:
				Qtr 2:
				Qtr 3:
				Qtr 4:
2. Program will host Family Night/Expo events two	Site	Translator	One event	
times each school year.	Coordinator		between	
	and	Custodial	August 19 -	
Invite community agencies to set up booths and	Director	staff for set	December	
advertise community events.		up and take	19, 2013	
		down of		
		tables and	The second	
		chairs	event	
		Microphone	between January 8 -	
		for speaking	May 20,	
			2014	
		Food and		
		drink		

After each strategy/activity and event remember to post in OUTCOMES: How did it go? How many participated? Any feedback for next time?

## **Family Communication Log**

\_\_\_\_\_

PROGRAM NAME: \_\_\_\_\_\_ Week: \_\_\_\_\_ Staff Person Who Completed Log:

Week of Contact	Name of Child	Family Member Contacted	Staff Member Who Contacted	Type of Contact	Length of Contact	Reason for Contact	Brief Description of Nature of Contact
		<ul> <li>MOTHER</li> <li>FATHER</li> <li>GRANDPARENT</li> <li>FOSTER PARENT</li> <li>OTHER</li> </ul>		<ul> <li>PHONE</li> <li>EMAIL</li> <li>IN PERSON</li> <li>PERSONAL LETTER/NOTE</li> </ul>	<ul> <li>0 1-5 MIN</li> <li>0 6-14 MIN</li> <li>0 15-30 MIN</li> <li>0 30+ MIN</li> </ul>	<ul> <li>UPDATE</li> <li>QUESTION</li> <li>PROBLEM</li> <li>OTHER</li> </ul>	
		<ul> <li>MOTHER</li> <li>FATHER</li> <li>GRANDPARENT</li> <li>FOSTER PARENT</li> <li>OTHER</li> </ul>		<ul> <li>PHONE</li> <li>EMAIL</li> <li>IN PERSON</li> <li>PERSONAL</li> <li>LETTER/NOTE</li> </ul>	<ul> <li>○ 1-5 MIN</li> <li>○ 6-14 MIN</li> <li>○ 15-30 MIN</li> <li>30+ MIN</li> </ul>	<ul> <li>UPDATE</li> <li>QUESTION</li> <li>PROBLEM</li> <li>OTHER</li> </ul>	
		<ul> <li>MOTHER</li> <li>FATHER</li> <li>GRANDPARENT</li> <li>FOSTER PARENT</li> <li>OTHER</li> </ul>		<ul> <li>PHONE</li> <li>EMAIL</li> <li>IN PERSON</li> <li>PERSONAL</li> <li>LETTER/NOTE</li> </ul>	<ul> <li>○ 1-5 MIN</li> <li>○ 6-14 MIN</li> <li>○ 15-30 MIN 30+ MIN</li> </ul>	<ul> <li>O UPDATE</li> <li>O QUESTION</li> <li>O PROBLEM</li> <li>O OTHER</li> </ul>	
		<ul> <li>MOTHER</li> <li>FATHER</li> <li>GRANDPARENT</li> <li>FOSTER PARENT</li> <li>OTHER</li> </ul>		<ul> <li>PHONE</li> <li>EMAIL</li> <li>IN PERSON</li> <li>PERSONAL</li> <li>LETTER/NOTE</li> </ul>	<ul> <li>○ 1-5 MIN</li> <li>○ 6-14 MIN</li> <li>○ 15-30 MIN</li> <li>30+ MIN</li> </ul>	<ul> <li>O UPDATE</li> <li>O QUESTION</li> <li>O PROBLEM</li> <li>O OTHER</li> </ul>	
		<ul> <li>MOTHER</li> <li>FATHER</li> <li>GRANDPARENT</li> <li>FOSTER PARENT</li> <li>OTHER</li> </ul>		<ul> <li>PHONE</li> <li>EMAIL</li> <li>IN PERSON</li> <li>PERSONAL</li> <li>LETTER/NOTE</li> </ul>	<ul> <li>1-5 MIN</li> <li>6-14 MIN</li> <li>15-30 MIN</li> <li>30+ MIN</li> </ul>	<ul> <li>O UPDATE</li> <li>O QUESTION</li> <li>O PROBLEM</li> <li>O OTHER</li> </ul>	

## Make Parents/Families feel welcome and valued in our Programs

PROGRAM NAME: \_\_\_\_\_

Completed by: \_\_\_\_\_ Date Completed: \_\_\_\_\_

ST	RATEGY	Rarely	Sometimes	Consistently	PRIORITY
1.	There are welcome signs into the Program. Be				
	attentive in providing a safe, structured, fun				
	environment that makes kids WANT TO COME BACK.				
2.	There is a person greeting parents and directing				
	parents where to either wait for his/her child to be				
	brought to them or where to find his/her child.				
3.	Greeter is friendly and respectful. Greeter can address				
	person by name and if not, is asking for identification				
	in order to pick up a child.				
4.	Staff is engaging in communication with the person on				
	a personal level; i.e., How are you today?				
5.	Program surveys parents and analyzes and responds to				
	needs to improve Program.				
6.	Staff introduces parents to each other.				
7.	Staff makes an effort to communicate to each parent				
	something POSITIVE about his/her child EACH WEEK.				
8.	Communication whether verbally or in writing should				
	be clear and precise. Communication should always				
	include an idea or suggestion on how the parent can				
	be involved.				
9.	Program has a space or office where parents know				
	that information/communication is available for them.				
10.	Program has a Rules of Behavior or Handbook that				
	explains the Program policies and procedures that				
	families need to know.				
11.	Program hosts Open Houses, Back to School Night and				
	Family Nights or interesting events throughout the				
	year. Try to piggyback with School event. Each event				
	highlights the students & showcases the Program.				
12.	Advertise the event through a flyer, school				
	announcement, webpage, emails and phone calls to				
	parents. Hype it up to students in the Program & get				
	them excited.				
13.	Staff phones parents to remind them of events and to				
	thank them for attending or to tell them how they				
	were missed.				

## Make Parents/Families feel welcome and valued in our Programs

PROGRAM NAME: \_\_\_\_\_

Completed by: \_\_\_\_\_ Date Completed: \_\_\_\_\_

STRATEGY	Rarely	Sometimes	Consistently	PRIORITY
1. During Staff Orientation the Program has training on				
how staff can make an effort to understand and				
respect cultural difference.				
2. Program communicates with families constantly, using				
flyers, newsletters, website, phone calls and emails.				
3. Program has a parent suggestion box. Program staff is				
prepared to address parent's suggestions				
constructively.				
4. Program surveys parents on a regular basis and ask				
what they want and need and really listen to their				
answers. Staff addresses and responds to all issues or				
concerns that parents bring up.				
5. Staff helps parents identify and interact with staff				
informally. For example use a photo board, have				
rotating staff greeting parents at events or have				
parents and staff work together at events.				
6. Have translator available to facilitate ongoing				
communication verbally and in writing.				
7. Program offers informal social events or activities that				
are fun! i.e., Family Craft Day, Caregiver Night Out,				
Potluck Open House or Barbeque.				
8. Program offers events that help to support families'				
involvement in his/her child's academic learning. i.e.,				
Family Literacy, Make it and Take it, or Math Night.				
9. Program provides refreshments and food for events.				
Remember to reach out to community vendors for				
donations!				
10. Program helps to bridge the gap between the school				
and the family.				
11. Staff takes pictures/videos of the students engaging in				
activities that parents can watch on the website or				
take home. (Make sure to have permission to post.)				
12. Staff encourages the students to keep a daily journal				
that he/she can share with their parents at the end of				
the day.				
13. Staff works with students to plan and host a				
"Family/Caregiver Appreciation Day/Night/Week"				
14. Staff works with students to invite parents and the				
community to visit the Program.				

## Make Parents/Families feel welcome and valued in our Programs

\_\_\_\_

PROGRAM I	NAME:
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Completed by: \_\_\_\_\_ Date Completed: \_\_\_\_\_

STRATEGY	Rarely	Sometimes	Consistently	PRIORITY
1. Staff assists parents to advocate publicly for the				
Program and for issues that affect the Program and				
his/her child. i.e., Education, child-care, etc.				
2. Staff asks parent volunteers to call other parents to				
invite or remind them of upcoming events.				
3. Staff celebrates and recognizes those parents that				
contribute their time and effort.				
4. Staff asks and/or assists parents to write an article for				
the Program newsletter.				
5. Program offers Parent classes and actively recruits				
parents for those opportunities.				
6. Program has a direct connection to the school Parent				
Advisory Committee and has representation of the				
Program.				
7. Program staff help to facilitate families and schools				
working together as a team for the child. Academic				
Link Team Facilitator.				